



Youth Initiative Program, Auxiliary Support Division  
911 N. Raynor, El Paso, Texas 79903  
Telephone (915) 564-7173 Fax (915) 564-7098  
E-mail [tovarm@elpasotexas.gov](mailto:tovarm@elpasotexas.gov) or  
[garcia@elpasotexas.gov](mailto:garcia@elpasotexas.gov)

## **YOUTH HELPLINE DIRECTORY**

The purpose of the Helpline Directory is to help those who live and work in the El Paso area to find agencies that respond to health and human services, education, recreation and emergency needs. In addition to the name, address and contact, the agency entry outlines services, eligibility requirements, fees, operating hours, intake procedures and emergency assistance procedures.

Inclusion of an agency in the Directory does not imply endorsement of its purpose or quality by the El Paso Police Department or Youth Initiative Program and further disclaims any responsibility for the quality of the services provided by the listed and referenced agencies and shall not be liable as a result of the use of any of the services described in the Directory, subsequent revision or appendices.

To update agency changes or for information, please contact the Youth Initiative Program (YIP), Nell Tovar, Coordinator, at (915) 564-7256 or e-mail: [TovarM@elpasotexas.gov](mailto:TovarM@elpasotexas.gov).

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**The Directory can be located on the El Paso Police Department website:**  
**[www.eppd.org](http://www.eppd.org). Left click on Youth & Education; right click on Helpline Directory.**



**MISSION STATEMENT:** Our mission is to provide a highly skilled joint military force to the law enforcement and civilian community of Texas countering drug threats directed against our state and the U.S. and where legally feasible, domestically further the war on terrorism capitalizing on over 16 years of experienced law enforcement support.

**PRIMARY FOCUS:** The youth of Texas are the primary focus of Texas. Working with agencies throughout the state, the DDR Program seeks to educate, empower and create an environment where young people can make the right choices about drugs. Additionally, the DDR Program works with the state Substance Abuse Officer to educate members of the Texas National Guard and their families about the dangers of substance abuse and its detrimental effects.

**OUR PROMISE:** The Texas National Guard DDR Office is committed to serving the citizens of Texas. Organizations who think that the DDR Office or the soldiers and airmen of the Texas National Guard can assist them in their drug education and prevention efforts are encouraged to call. The DDR Office endeavors to assist as many organizations as its resources will allow. There is no such thing as a request that is either too large or too small; the DDR Office has supported requests from 3 to 3,000 people.

**POINT OF CONTACT:**

Operations Section

Office: (512) 782-5513

Fax: (512) 782-5695

Threat Area El Paso

SSG Adrian E. Lopez

EPPD/ASD/YIP

911 N. Raynor

El Paso, TX 79903

Office: (915) 564-7274

Cell: (915) 227-2745

Fax: (915) 564-7098

E-mail: [Adrian.e.lopez@us.army.mil](mailto:Adrian.e.lopez@us.army.mil)



The Seaborne Challenge Corps operated by the Texas National Guard. The program provides education, training, career development and service to the community for at-risk youth who are not performing well in high school. Seaborne addresses the distressing economic and social problems that result when students drop out of school.

The Seaborne Challenge Corps, now in its tenth year, was incorporated into the National Guard Bureau's National Youth Challenge Program in July 1999 as the program's 26th state. Funding comes from the federal government, matching funds from the State of Texas, and private foundations.

The 17 1/2 month program is organized into two phases. During the Residential Phase the students actually live on the Seaborne campus for 5 1/2 months while undergoing training and completing the curriculum. Corps members receive daily academic and career development classes designed to prepare them for the General Education Diploma (GED), and also receive encouragement to continue their education beyond graduation or to enter military service. The first four weeks is called "Pre-Challenge" where students become acquainted with their new living arrangements, and the rules and expectations of the Challenge program. Students that pass Pre-Challenge are then invited to continue their education and training for the remaining 18 weeks, called "Challenge."

### **Seaborne Challenge Corps**

P.O. Box 16929  
Galveston, TX 77552-6929  
Toll-free: 1-866-SEA-BORN

**ABUNDANT LIVING FAITH CENTER – Administrative Office**  
2019 E. Missouri, El Paso, TX 79903  
(915) 532-8543 Fax (915) 544-6824

**E-mail:** ALFC.com

**Services:** Support group for chemical dependent – adults and youth; family support group; teen counseling through prayer.

**Eligibility:** Open

**Fees:** None for youth between 14 – 20 years old.

**Hours:** Varies with services

**Intake Procedure:** Varies with services

**Geographic Area Served:** Citywide

**Other:** Meeting address for support group held 7 p.m. on Tuesdays at 1000 Valley Crest, El Paso, Texas 79907

#### **ADULT PROTECTIVE SERVICES, TEXAS DEPT. OF FAMILY AND PROTECTIVE SERVICES, REGION 10**

**401 East Franklin Street, Suite 350, El Paso, TX 79902**

**El Paso Administrative Office (915) 834-5743 Fax (915) 834-5778**

**To report abuse, neglect or exploitation of elderly or disabled 1-800-252-5400**

**Regional Director:** Patrick Turley

**E-mail:** Elizabeth Mariscal, Resources and External Relations Specialist

Elizabeth.mariscal@dfps.state.tx

**Web site:** www.notforgotten.org

**Services:** Adult Protective Services (APS) investigates allegations of abuse, neglect and exploitation of the elderly ( 65 and over ) and disabled adults (18 and over). APS provides emergency client services.

**Eligibility:** Elderly (65 and over) or disabled adult (18 and over)

**Fees:** None

**Hours:** 24 hours a day/7 days a week

Accessible to Persons with Disabilities Y

**Intake Procedure:** Call hotline at 1-800-252-5400 to report abuse, neglect or exploitation

**Geographic Area Served:** Region 10 covers El Paso, Hudspeth, Culberson, Presidio, Jeff Davis, and Brewster counties (Big Bend area)

**Other:** Presentations available on APS program & prevention/intervention in abuse, neglect or exploitation cases.

#### **ADVOCACY CENTER FOR THE CHILDREN OF EL PASO**

**1100 E. Cliff Drive, Bldg D, El Paso, TX 79902**

**(915) 545-5400 Fax (915) 545-5414**

**Services:** Child victims of severe physical and sexual abuse and their non-offending family members.

**Eligibility:** Victimized youth

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. - 5:30 p.m.

**Intake Procedure:** Agency referral

**Geographic Area Served:** El Paso County

#### **ADVOCACY, INCORPORATED**

**300 E. Main, Suite 205 El Paso, TX 79901**

**(915) 542-0585 (Voice/TDD) 800-948-1825 (Voice/TDD) Fax (915) 542-2676**

**E-mail:** Maria Contreras mcontreras@advocacyinc.org

**Services:** Advocates for people with disabilities in the schools; lack of provision of vocational rehabilitation services by DARS Rehab services and Blind Services; advocating and supporting clients pertaining to emotional and mental health issues; problems with Social Security to include over payments; clients who might want to work, provision of information and Advocacy for people with disabilities who may want to work; Protection and Advocacy of Individual rights as violation of Americans with Disabilities Act; The Fair Housing Act Amendments; People with developmental disabilities that are limiting life activities as self-care, language, learning, mobility, self direction, independent living.

**Eligibility:** Must have some type of disability.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 6 p.m.

**Intake Procedure:** Call (915) 542-0585 or 1-800 948-1824, Monday – Friday, 8 a.m. – 5 p.m.

**Geographic Area Served:** El Paso and surrounding counties.

**ALCOHOLICS ANONYMOUS****3318 Douglas, El Paso, TX 79903****(915) 562-4081****Services:** Recovery Support Group**Eligibility:** Desire to stop drinking**Fees:** None**Hours:** 24 hrs a day/7 days a week**Intake Procedure:** Client walk-in; phone call; appointment**Geographic Area Served:** Countywide, Spanish programs available in Lower Valley**Other:** Call (915) 562-4083 for Al-Anon for families of alcoholics and/or Ala-Teen for teens of alcoholics.

- National Institute on Alcohol Abuse & Alcoholism: [www.niaaa.nih.gov/](http://www.niaaa.nih.gov/)
- U.S. Dept. of Health & Human Services, Substance Abuse & Mental Health Services Administration: [www.samhsa.gov/index.aspx](http://www.samhsa.gov/index.aspx)

**ALIVIANE - Administrative****1111 Baranca, Suite 800, El Paso, TX 79936****(915) 782-4000 Fax (915) 782-4040****Services:** Drug treatment/prevention/counseling**Eligibility:** Varies by program**Fees:** None**Intake Procedure:** Call Administrative Office for information on all programs. Components:Men's Residential – substance abuse rehabilitation; medical detox unit

10690 Socorro, El Paso, TX 79927 (915) 858-6208 Fax (915) 858-0435

Women's Residential – substance abuse rehabilitation; medical detox unit

7722 North Loop, El Paso, TX 79915 (915) 782-4014 Fax (915) 775-2470

Alianza Familiar – prevention for ages 6-11.

11980 Socorro Rd., El Paso, TX 79927 (915) 851-1707 Fax (915) 851-1529

IMASTAR – prevention for youth ages 13-17 – Socorro ISD only

(Substance abuse treatment program at Keys Academy)

313 Rio Vista, El Paso, TX 79927 (915) 858-1881 Fax (915) 858-1017

Las Puertas Abiertas – homeless adults with substance abuse

1208 Myrtle, El Paso, TX 79901 (915) 351-6677 Fax (915) 351-2259

Mas Fuerza a la Familia – prevention/counseling for parents and youth.

7722 North Loop, El Paso, TX 79915 (915) 782-4032 Fax (915) 881-9955

PRIDES – youth program for substance abuse education/prevention

600 S. Park, El Paso, TX 79901 (915) 544-8454 Fax (915) 544-1506

TRY – treatment recovery facility -prevention, counseling, outpatient for ages 13-17.

2007 Texas Ave., El Paso, TX 79903 (915) 775-2501 Fax (915) 775-2470

Methadone

5160 El Paso Drive, El Paso, TX 79915 (915) 779-4527 Fax (915) 779-3511

Outpatient

5160 El Paso Drive, El Paso, TX 79915 (915) 779-3764 Fax (915) 775-0283

HIV

11960 Golden Gate, El Paso, TX 79936 (915) 782-4042 Fax (915) 856-2272

**ALTERNATIVES CENTRE FOR BEHAVIORAL HEALTH****5001 Alabama, El Paso, TX 79930****(915) 565-4800 Fax (915) 565-3163****E-mail:** [admin@alternativescentre.com](mailto:admin@alternativescentre.com)**Web site:** [www.alternativescentre.com](http://www.alternativescentre.com)**Services:** Adolescent group, individual and family therapy program; increase adolescent knowledge of various coping and refusal skills; increase awareness of the consequences of drug and alcohol abuse; provide necessary tools to make informed decisions.

**Eligibility:** Ages 13-18 and their families.

**Fees:** Most managed care panels. Tricare-only partial program in El Paso (government provider), Blue Cross provider

**Hours:** 12 p.m. – 5 p.m. school session; 9 a.m. – 1 p.m. – summer session

**Intake Procedure:** Walk in; call for appointment

**Geographic Area Served:** El Paso County

**Other:** Small therapeutic groups; interactive activities; individual, family therapy, medication management, transportation provided, coordination with probation offices (juvenile outpatient commitments).

#### **AMERICAN CANCER SOCIETY**

**909 E. San Antonio, El Paso, TX 79901**

**(915) 544-4425**

**Cancer Information:** 800-ACS-2345; 24 hours a day/7 days a week

**Web site:** [www.cancer.org](http://www.cancer.org)

**Services:** Educational information to community, groups and schools. Curriculum and handout materials on prevention issues. Assists communities and worksites to develop wellness programs. Provides service to cancer patients as well as early detection programs

**Eligibility:** N/A

**Hours:** Office, 8:30 a.m. – 4:30 p.m.

**Intake Procedure:** Call

**Geographic Area Served:** El Paso County

**Other:** Texas Cancer Council: <http://www.txcancer.org/tcc.html>; Texas Cancer Data Center:

<http://www.txcancer.org>; Cessation – A Smoke Free Paso Del Norte: 915.534.QUIT.

*Donate hair to Wigs for Kids (minimum length of hair donation is 10-12 inches). Private, non-profit organization makes and provides free wigs for children undergoing chemotherapy. [www.wigsforkids.org](http://www.wigsforkids.org)*

#### **AMERICAN COUNSULATE - EMERGENCY CELL PHONE NUMBERS:**

**Dialing in Juarez: 044-656-265-8484**

**Dialing in Mexico: 01-656-265-8484**

**Dialing in the U.S.: 011-52-656-265-8484**

#### **AMERICAN LEGION LAW ENFORCEMENT POST 74**

**1532 Charles Owens, El Paso, TX, 79936**

**Phone: (915) 598-4348 Fax (915) 629-8116**

**E-mail:** [LwEnfPst74@juno.com](mailto:LwEnfPst74@juno.com)

**Services:** Temporary family financial assistance, education pamphlets - drug awareness, suicide prevention

**Eligibility:** N/A

**Fees:** None

**Hours:** Appointment

**Geographic Area Served:** El Paso County families and veterans

**Other:** Accepts donations of used ink cartridges toward scholarship program

#### **AMERICAN LUNG ASSOCIATION OF THE CENTRAL STATES**

**4141 Pinnacle, Suite 212**

**El Paso, TX 79902**

**(915) 532-6776 Fax (915) 532-7231**

**E-mail:** [miguele@texaslung.org](mailto:miguele@texaslung.org) Miguel Escobedo

**Services:** Tobacco education program, asthma program, ETS education for expectant parents & ETS education for parents of asthmatic children.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 4:30 p.m.

**Geographic Area Served:** Texas, Western Region

**AMERICAN RED CROSS – EL PASO AREA CHAPTER****3620 Admiral St., El Paso, TX 79925****(915) 592-0208 Fax (915) 592-8751****E-mail:** elpaso@usa.redcross.org or

Mark Matthys matthysm@usa.redcross.org

**Web site:** www.redcrosselpaso.org**Services:** Disaster Services, CPR/First Aid Training, Lifeguard Training**Eligibility:** Displaced due to disaster**Fees:** Disaster assistance is free; call for training**Hours:** Monday-Friday, 8 a.m. – 5 p.m.**Intake Procedure:** Call**Geographic Area Served:** El Paso, Culberson, and Hudspeth Counties**ANNUCIATION HOUSE****815 Myrtle Ave. El Paso, TX 79901****(915) 533-4675, Fax (915) 351-1343****Services:** Hospitality, families and those who need shelter for a short period of time---all undocumented.**Eligibility:** Immigrant, Refugee, Undocumented Aliens**Fees:** None**Hours:** Monday – Friday, 7 a.m. - 10 p.m.**Intake Procedure:** Volunteers explain to the guests the regulations and rules of the House. These rules are then given to the guests in written form. Guests are held responsible for these regulations and rules.**Geographic Area Served:** El Paso County**Area Agency on Aging – See Rio Grande Council of Governments****ASSISTANCE LEAGUE OF EL PASO – Operation School Bell****2728 E. Yandell Dr., El Paso, TX 79903****(915) 564-0600 Fax (915) 564-0902****Services:** Provide school clothes/uniform**Eligibility:** Through school**Fees:** None**Hours:** By appointment**Intake Procedure:** School referral**Geographic Area Served:** El Paso County**AVANCE, INC.****720 Arizona Ave., El Paso, TX 79902****(915) 351-2419 Fax (915) 351-2457****E-mail:** Katherine Escudero, Coordinator

kescudero@avance-elpaso.org

**Services:** Helping young families break the cycle of poverty through early childhood development, parenting, and adult literacy. Early Childhood Center; education for 0-7 years old; ESL & computer classes; GED classes. Transportation available.**Eligibility:** Children 0-7 years; Parent, no GED or high school diploma**Fees:** None Accessible to persons with disabilities: Y**Hours:** Monday – Friday, 8:30 a.m.– 2:30 p.m.**Intake Procedure:** Application and orientation**Geographic Area Served:** El Paso**Other:** Classes (\*Even Start Classes) at

Lee Elementary (79904) Northeast

St. Pius Catholic Church (79905) – Central

County Self-Help Center, Agua Dulce (79928) – Far East  
Robert F. Kennedy Pre-K (79907) – Ysleta/Lower Valley  
Borrego Elementary, San Elizario (79849) – Lower Valley  
Davenport Elementary, Canutillo (79932) – Canutillo/Upper Valley  
\*Burleson Elementary (79905) – East Central  
\*Lamar Elementary (79902) – Central  
Office – Central (see above)

**A WORLD FOR CHILDREN****1760 Airway Blvd., Suite 102, El Paso, TX 79925****(915) 781-3330 Fax (915) 781-3332****E-mail:** Trisha Thornton [thorntont@awfc.org](mailto:thorntont@awfc.org)**Web site:** [www.awfc.org](http://www.awfc.org)**Services:** Foster care and adoption services to children in the El Paso area who have been physically and emotionally abused and neglected.**Eligibility:** Referred by Child Protective Services or private placements**Fees:** Case by case basis**Hours:** Monday – Friday, 8 a.m. – 5 p.m. or by appointment**Intake Procedure:** Placements referred to Trisha Thornton**Geographic Area Served:** El Paso area**BIENVIVIR SENIOR HEALTH SERVICE****2300 McKinley, El Paso, TX 79930****(915) 562-3444 Hearing Impaired TDD/TTY 7726176 Fax (915) 566-2351****Web site:** [www.bienvivir.org](http://www.bienvivir.org)**Services:** Physician care, day health care, rehabilitation services, transportation, medications, personal care, and much more.**Eligibility:** 55 years or older, live in Bienvivir service area.**Fees:** Medicare, Medicaid, or private insurance**Hours:** 7 a.m. - 5 p.m.Accessible to persons with disabilities: Y**Intake Procedure:** Call 562-3444, Intake Department**Geographic Area Served:** Most of El Paso area; call for service area.**Other:** Not a nursing home; participants live at home and attend center for services.**BIG BROTHERS BIG SISTERS OF EL PASO****1724 Wyoming, El Paso, TX 79902****(915) 544-4203 Fax (915) 544-4368****E-mail:** Beth Senger, CEO [bbbsofel@yahoo.com](mailto:bbbsofel@yahoo.com)**Web site:** [www.bbbsofep.org](http://www.bbbsofep.org)**Services:** Provide mentors 18-years-old and above for a one-year commitment.**Eligibility:** Boys and girls ages 6-16 from single parent homes.**Hours:** Monday – Friday, 9 a.m. - 5 p.m.**Intake Procedures:** Call for details**Geographic Area Served:** El Paso County**BOYS & GIRLS CLUB OF EL PASO****801 South Florence, El Paso, TX 79901****(915) 532-7410****Services:** Crafts & leisure, personal values development programs; one-on-one staff & individual or staff & peer group relationships; weight training athletics; delinquency prevention; recreational activities.**Eligibility:** Coed: ages 6-18 yrs**Fees:** \$2 annually**Hours:** May-Aug., 1 p.m. – 6 p.m.; Sept.-April, 3 p.m. – 8 p.m.**Intake Procedure:** Client phone/walk-in, referral



**Geographic Area Served:** El Paso County

**Other:** Branch locations      5628 Eisenhower, El Paso, TX 79924  
    14900 Gregg, El Paso, TX 79938 (915) 921-0017  
    801 South Florence, El Paso, TX 79901 (915) 532-7410  
    400 South Zaragoza (Kennedy Unit), El Paso, TX 79907 (915) 849-3692

#### **BOYS SCOUTS OF AMERICA, YUCCA COUNCIL**

**7601 Lockheed, El Paso, TX 79925**

**(915) 772-2292 Fax (915) 772-4535**

**Services:** Citizenship training, character development, personal fitness, leadership training for boys (6-20 years).  
 Career and hobby exploring programs for young men and women ages 14-20 years.

**Eligibility:** Boys 7-20, Girls 14-20.

**Fees:** \$ 10 youth and adult membership per month.

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedures:** Call area office for placement.

**Geographic Area Served:** El Paso area

#### **CAMPUS CRIME STOPPERS - administrative office**

**911 N. Raynor, El Paso, TX 79903**

**(915) 564-7086 Fax (915) 564-7036**

**Report tips to:**

**HOTLINE: 566-TIPS (8477) or**

**E-mail:** [crimestoppers@worldlinkisp.com](mailto:crimestoppers@worldlinkisp.com) or

**Web site:** [www.crimestoppersofelpaso.org](http://www.crimestoppersofelpaso.org)

**Services:** This is a 24-hour hotline to report tips on crime. Campus Crimes Stoppers is a private, non-profit organization that works with all law enforcement agencies. All information is protected by Crime Stoppers.

**Fees:** None

**Hours:** Administrative 8 a.m. – 4:30 p.m.

Accessible to Persons with Disabilities Y

**Intake Procedure:** Calls to the Campus Crime Stoppers hotline cannot be identified through caller ID; individuals who call in are assigned a special code and password only known to the caller. Calls are not taken locally but out of town.

**Geographical Area Served:** El Paso, Culberson and Brewster County

#### **CANDLELIGHTERS**

**1900 N. Oregon Suite 402, El Paso, TX 79902**

**(915) 544-2222 Fax (915) 544-6313**

**E-mail:** [candlelighters@elp.org](mailto:candlelighters@elp.org)

**Services:** Help children & families deal with cancer trauma, emergency funds for medicine, travel; crisis, support groups, summer camp for kids with cancer and their siblings; food pantry; and more.

**Eligibility:** Cancer diagnosis for ages under 21.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Referral by medical/social professional

**Geographic Area Served:** Greater El Paso Area

#### **CASA VIDA DE SALUD**

**6000 Welch #7, El Paso, TX 79905**

**(915) 775-0505 Fax (915) 850-0283**

**E-mail:** [Rosa.Jennings@recoveryalliance.net](mailto:Rosa.Jennings@recoveryalliance.net)

**Web site:** [www.recoveryalliance.net](http://www.recoveryalliance.net)

**Services:** Residential 30 day peer recovery services (drug & alcohol problems) for adults only and/or non-residential once a week relapse/recovery/life skills sessions.

**Eligibility:** Adults only. Services based on assessment from Drug Court - Must be referred by Child Protective Services (CPS) or ATR (Access to Recovery); COSIG vouchers for co-occurring mental & addiction disorders.  
**Fees:** No cost with voucher from CPS, ATR or COSIG; otherwise, \$1,800 for 30 day services/\$20 per group session non-residential.

**Hours:** (Office) Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Referrals from CPS or Probation Dept.

**Geographic Area Served:** El Paso area

**Other:** Peer support groups available through Recovery Alliance.

**CATHOLIC CHARITIES:****St. Vincent de Paul Thrift Store**

**2104 N. Piedras, El Paso TX 79930**

**(915) 564-4357 Fax (915) 564-9832**

**Services:** Clothing, furniture, household furnishings.

**Eligibility:** Must have a letter from a sponsor (school/agency) for obtaining basic need(s) at no cost.

**Fees:** None, with letter from counselor or sponsor

**Hours:** Monday – Saturday, 10 a.m. – 4 p.m.

**Intake Procedure:** Walk in/call if needing specific item for client in need; based on availability.

**Geographic Area Served:** N/A

**St. Vincent de Paul Thrift Store – Financial Aid**

**2104 N. Piedras, El Paso TX 79930**

**(915) 564-4357 Fax (915) 564-9832**

**Services:** Financial aid for basic needs in an emergency situation

**Eligibility:** Must be an emergency

**Fees:** None

**Hours:**

**Intake Procedure:** Call the Piedras office for the St. Vincent de Paul in your area; if funding not available, call hot line (915) 564-9832

**Geographic Area Served:** N/A

**St. Vincent de Paul Thrift Store - Ladies of Charity Food Bank**

**2104 N. Piedras, El Paso TX 79930**

**(915) 564-4357 Fax (915) 564-9832**

**Services:** Food distribution is on the 1<sup>st</sup> Tues of each month

**Eligibility:** Enroll at 2104 N. Piedras

**Fees:** None

**Hours:** Monday – Friday, 7a.m. – 10 a.m.

**Intake Procedure:** Register a month prior; on the 1<sup>st</sup> Monday of the month fill out paperwork at the Piedras office to pick up groceries the following day (the 1<sup>st</sup> Tuesday of the month).

**Geographic Area Served:** N/A

**Counseling Services**

**499 St. Matthews, El Paso, TX 79905**

**(915) 872-8424 Fax (915) 872-8425**

**Services:** Counseling - individual, family, marital

**Eligibility:** Ages 5 & up

**Fees:** Sliding fee

**Hours:** (Office) Monday/Wednesday/ Thursday/Friday, 9 a.m. – 6 p.m.; Tuesday, 9 a.m. – 8 p.m.

**Intake Procedure:** Call or visit

**CENTER FOR EMPLOYMENT TRAINING**

**10610 N. Loop Dr. Suite R (at Horizon Blvd.), El Paso, TX 79927**

**(915) 859-1070 Fax (915) 860-9089**

**E-mail:** Rose Guerrero rguerrero@cet2000.org

**Web site:** www.cetweb.org

**Services:** Classes in Truck Driver, Medical Insurance Billing and Business and Customer Relations Associate, job placement assistance and vocational English. Financial aid available to those who qualify; training comprehensive, self-paced and open-entry. Evening classes available.

**Eligibility:** 18 and older.

Accessible to Persons with Disabilities: Y

**Fees:** Tuition varies with length of program and subsidized funding available; bring income tax copy.

**Hours:** 8 a.m. - 5 p.m.; evening hours available by appointment.

**Intake Procedure:** Walk-in and by appointment

**Geographic Area Served:** El Paso County

### **CENTER AGAINST FAMILY VIOLENCE (CAFV)**

**Services:** Refuge, counseling, advocacy, support groups, community awareness/education on issues of family violence (intervention and prevention program for batterers).

**Eligibility:** Victims (or batterers) of domestic violence

**Fees:** All victim services are free of charge.

**Hours:** N/A

**Intake Procedure:** Varies by service

**Geographic area served:** El Paso, Hudspeth, and Culberson counties.

#### **CAFV – Emergency Shelter - Confidential location**

**HOTLINE: (915) 593-7300, 1-800-727-0511 (outside El Paso) Services:**

24-hour emergency hotline

Advocacy

Immigration advocacy

Legal advocacy

Texas Crime Victims' Compensation

Court accompaniment

Protective Order

Divorce/child support

Safety planning

Little School Children's Program

Therapy

Support groups

Referrals

#### **CAFV- Family Resource Center**

**580 Giles Road, El Paso, TX 79915**

**(915) 595-2238**

**Services:**

Support for former emergency shelter residents

Educational programs/training

Immigration advocacy

Legal advocacy: TX Crime Victims' Compensation, court accompaniment, protective orders, divorce/child support.

Therapy

Support groups

Referrals

#### **CAFV – Battering Intervention & Prevention Program**

**3800 N. Piedras, El Paso, TX 79930**

**(915) 562-0077**

**Services:**

Accountability groups focusing on equality in a relationship

Twenty-six, two-hour weekly sessions

Participants can be mandated by court or be voluntary

Twenty-five dollars (\$25) per session

Discount for voluntary participants

Community service available to cover 1/2 program cost

**CAFV – Community Education & Outreach****580 Giles Road, El Paso, TX 79915****(915) 593-1000 ext. 406****Services:** Provides external training and presentations to various audiences: law enforcement, educators, professionals, teens, civic organizations. Provides presentations \*\*bilingual) for the following topics:

Services and Programs\*

Dynamics of Domestic Violence\*

Medical Response to Domestic Violence

Teen and Relationship Violence

Domestic Violence in the Workplace

**CAFV – Ritzy Raggs Resale Store****8041 N. Mesa, Suite C-3, Crossroads Shopping Center, El Paso, TX 79922****(915) 544-0341****Services:** Provides clothing for clients and their children; provides furniture and house ware for clients; proceeds benefit CAFV operational costs; almost completely run by volunteers; accepts donations; accepts consignments.**CAFV – Volunteer Program**

CAFV has approximately 40 volunteers who use their skills to assist through various jobs at the Center Against Family Violence: 24-Hour Crisis Hotline Operator, children's mentor or tutor, co-facilitator for accountability support groups, clerical aide, speaker, court watcher, court accompanier, resale clerk; other positions

**CENTER FOR CHILDREN, INC., EL PASO (administrative)****2200 N. Stevens, El Paso, TX 79930****(915) 565-8361 Fax (915) 565-0621****E-mail:** Sandy Rioux SRioux@epccinc.org**Web site:** www.epccinc.org**Services:** Therapeutic Foster Care (T.F.C.) for level 4 children. Emergency shelter for runaways, transitional living program for teen mothers (ages 17-21) & their infants.**Eligibility:** Depending on individual program.**Fees:** Call for information.**Hours:** 24 hours (runaway shelter); Admin.: Monday–Thursday, 8:30 a.m.- 5:30 p.m.; Friday, 8:30 a.m.- 5 p.m.**Intake Procedures:** Call for an appointment.**CENTER FOR CHILDREN – RUNAWAY SHELTER AND SERVICES TO AT-RISK YOUTH (STAR)****2116 N. Stevens, El Paso, TX 79930****(915) 562-4765 (24-hour hotline) Fax (915) 850-0511****E-mail:** Patricia Rivas PRivas@EPCCINC.ORG**Services:** Immediate crisis interventions; emergency shelter; group, individual and family counseling; Safe Place Program; outreach/presentations; life skills for families & youth (anger management, parenting classes).**Eligibility:** Ages 7-17 for Services to At-Risk (STAR) Program; ages 10-17 for emergency shelter**Fees:** None**Hours:** 24 hours a day/ 7 days a week**Intake Procedure:** Walk-in; call**Geographic Area Served:** El Paso County and Canutillo**Other:** Multi-Agency Referral System (MARS) referrals can be faxed directly to the Safe Place Director at (915) 565-0621. Be sure your name and contact information is listed on the referral form.**CENTRAL EL PASO COMMUNITY ORGANIZATION (CEPCO)****1010 E. Yandell Dr., El Paso, TX 79902****(915) 544-6545, Fax (915) 532-0524****Services:** After school enrichment program**Eligibility:** Any youth age 6 years – 18 years

**Fees:** None

**Hours:** After school program, Monday – Thursday, 3:45 p.m. – 6:15 p.m.; summer program, Monday – Thursday, 1:30 p.m. – 5:30 p.m.

**Intake Procedure:** No appointment necessary – Walk-ins welcome – phone

**Geographic Area Served:** Central El Paso

#### **CENTRO DE SALUD FAMILIAR, LA FE - Administrative**

**608 St. Vrain, El Paso, TX 79901**

**(915) 534-7979 Fax (915) 534-7601**

**E-mail:** lafe2@mail.htg.net

**Services:** Community health center guaranteeing accessibility to basic right of holistic health & human services.

**Eligibility:** El Paso County

**Fees:** Sliding fee scale based on income.

**Hours:** Call

**Intake Procedures:** Proof of residency, income, I.D.; walk-in, referral

**Other:** Call administrative office for satellite center in your area.

#### **CENTRO MUJERES DE LA ESPERANZA**

**1000 Wyoming, El Paso, TX 79902**

**(915) 545-1890 Fax (915) 533-9483**

**E-mail:** Rose Alvelais centromujeres@sbcglobal.net

**Web site:** www.centromujeres.com (currently under construction)

**Services:** “No Means NO” a sexual assault awareness and prevention program for high school students. Other services for women: English classes, crafts/quilting/cake-decorating, self-esteem workshops.

**Eligibility:** High school age/students only for “No Means NO”; No requirements for other services for women

**Fees:** None

**Hours:** Monday – Friday, 9 a.m. – 5 p.m.

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call or walk-in

**Geographic Area Served:** E Paso and Juarez

#### **CENTRO SAN VICENTE**

**Main Clinic**

**8061 Alameda Avenue, El Paso, TX 79915**

**(915) 859-7545 Fax: (915) 859-9862**

**Web site:** www.sanvicente.org

**Services:** Primary medical care, dental, social work, health education; tobacco classes (free for adults; \$40 for adolescents-court mandated). X-ray, laboratory, pharmacy

**Eligibility:** If applying for sliding scale discount, must bring proof of income.

**Fees:** Fee for service provided on a sliding scale for those who qualify. Medicaid, Medicare, private insurance and self pay accepted.

**Hours:** Monday – Friday, 8 a.m. - 8 p.m.

Monday – Friday, 8 a.m. - 5 p.m., Homeless clinic by referral from Homeless shelters only

**Intake Procedure:** Residency, income proof, walk-in, referral.

**Area:** City and County

**Other:** Homeless Medical Clinic and Counseling Center, 1208 Myrtle Avenue, El Paso, TX 79901

(915) 351-8972 Fax (915) 351-6033.

#### **CHILD CRISIS CENTER – EMERGENCY SHELTER & CRISIS NURSERY**

**2100 N. Stevens, El Paso, TX 79930**

**(915) 562-7955 Fax (915) 562-2524**

**E-mail:** www.dnabours@childcrisiselp.org

**Web site:** www.childcrisiselp.org

**Services:** Offering emergency shelter for children (newborn-13 years) abused and neglected or who are at risk of abuse or neglect. Services offered to parents in high stress or crisis to prevent child abuse and neglect.

**Eligibility:** Child at risk of abuse/neglect; parent/family must be in crisis.  
**Fees:** None. Minimum fee for parent class manual when enrolled in parenting class.  
**Hours:** 24 hours a day/7 days a week  
**Intake Procedure:** client walk-in; referral; parent-initiated placement  
**Geographic Area Served:** El Paso

**CHILD CRISIS CENTER – ABUELOS CON CARIÑO**

**Grandparents Support Group**  
**2100 N. Stevens, El Paso, TX 79930**  
**(915) 562-7955 Fax (915) 562-2524**  
**E-mail:** bhall@childcrisiselp.org  
**Web site:** www.childcrisiselp.org  
**Services:** Grandparent education in the form of classes for grandparents who are the primary caretakers of the grandchildren.  
**Eligibility:** Must be a grandparent who is caring for grandchildren  
**Fees:** none  
**Hours:** call 562-7955 for information  
**Geographic Area Served:** El Paso

**CHILD CRISIS CENTER – FAMILY RESOURCE DISTRIBUTION CENTER**

**2100 N. Stevens, El Paso, TX 79930**  
**(915) 562-7955**  
**E-mail:** bhall@childcrisiselp.org  
**Web site:** www.childcrisiselp.org  
**Services:** Resource distribution library on child abuse education and prevention  
**Eligibility:** Open to public  
**Fees:** None  
**Hours:** Monday – Friday, 8:30 a.m. – 5:30 p.m..  
**Geographic Area Served:** El Paso

**CHILD CRISIS CENTER – FAMILY VISITATION CENTER**

**2100 N. Stevens**  
**(915) 562-7955 Fax (915) 562-2524**  
**E-mail:** vrueda@childcrisiselp.org  
**Web site:** childcrisiscenterelp.org  
**Services:** A monitored exchange or monitored visit place for parents that are separated, divorced or going through court custody disputes  
**Eligibility:** Agreement of both parents to use our services or by court order  
**Fees:** Will vary depending on service and financial ability  
**Hours:** Monday – Friday, 9 a.m. – 9 p.m.; Saturday/Sunday, 9 a.m. – 6 p. m.  
**Intake Procedure:** By appointment  
**Geographic Area Served:** Open

**CHILD CRISIS CENTER – AMOR DE NIÑOS HOME VISITATION PROGRAM**

**2100 N. Stevens**  
**(915) 562-7955 Fax (915) 562-2524**  
**E-mail:** tgutierrez@childcrisiselp.org  
**Web site:** www.childcrisiselp.org  
**Services:** A home visitation program for first-time parent(s) and parents in need of additional education to become better parents  
**Eligibility:** Parents of all ages, prenatal to 3 years of age  
**Fees:** None  
**Hours:** Monday – Friday, 8:30 a.m. – 5:30 p.m.  
**Intake Procedure:** Call Terri Gutierrez  
**Geographic Area Served:** El Paso

**CHILD GUIDANCE CENTER, EL PASO****Yandell Office, 2701 E. Yandell, El Paso, TX 79901****(915) 562-1999 Fax (915) 562-1993****Cashew Office, 9001 Cashew Suite 300, El Paso, TX 79907****(915) 860-2644****Services:** Provide individual, marital and family counseling services, specializing in children and adolescents with behavioral and emotional problems.**Eligibility:** All family members.**Fees:** Sliding fee scale.**Hours:** Yandell location Monday/Tuesday/Wednesday, 8 a.m.- 7 p.m.; Thursday, 8 a.m.- 6 p.m.

Cashew location Monday, 1 – 7 p.m.; Wednesday/Thursday, 9 a.m.- 7p.m

**Intake Procedures:** Call for appointment.**CHILD PROTECTIVE SERVICES, FAMILY DRUG TREATMENT COURT****500 E. San Antonio, 11<sup>th</sup> Floor, El Paso, TX 79901****(915) 546-2102 Fax (915) 546-8157****Services:** Assist parents who have a drug or alcohol problem that has affected their ability to care for their children and who want help for that problem. Once you are accepted into the program a court order will be issued including a comprehensive service plan designed to address the specific needs of the parent and their children.**Eligibility:** (1) CPS has removed children (2) Voluntarily (3) Participate in program to get sober, if they want their children back.**Fees:** None**Hours:** 8 a.m. – 5 p.m.**Intake Procedure:** Cases will be referred by the Child Welfare Court/CPS**Geographic Area Served:** El Paso County.**CHILD PROTECTIVE SERVICES, TEXAS DEPT. OF FAMILY AND PROTECTIVE SERVICES (TDFPS)****TDFPS is an agency under the Health and Human Services Commission****119 N. Stanton, El Paso, TX 79901****(915) 542-4535****Services:** To protect children 0-17 years of age from abuse or neglect. To include needed services to children and families via referrals and contract. [www.dfps.state.tx.us](http://www.dfps.state.tx.us)**Eligibility:** Victims (allegations) of abuse (physical/sexual/emotional), neglect (supervision/medical/physical), abandonment, refusal to accept parental responsibility of children.**Fees:** None**Hours:** Monday - Friday, 8 a.m. – 5 p.m.**Intake Procedure:** Client phone/referral/on line (<https://www.tx.abusehotline.org>)**Geographical Area Served:** El Paso, Alpine, Marfa, Van Horn, Presidio, Hudspeth, Culberson, Brewster, Jeff Davis counties.**Other:** To report, call 1-800-252-5400 (for general information: Cynthia Landavazo (915) 521-3704)**CHILD SUPPORT ENFORCEMENT DIVISION, REGION 8, TEXAS ATTORNEY GENERAL****El Paso Administrative Office 801****Field Regional Administrator:** Laura G. Balderrama**Senior Regional Attorney:** Debra Morgan**6090 Surety Dr., Suite 250, El Paso, TX 79905****(915) 779-2388 Fax (915) 772-3804**

Toll Free: 1-888-687-6138

**Web site:** [www.oag.state.tx.us](http://www.oag.state.tx.us)**Services:** Obtain and enforce child support orders (paternity actions, parent locator service)**Eligibility:** Must be resident of 3 Texas counties served.**Fees:** None**Hours:** Monday – Friday, 8 a.m. – 5 p.m.**Intake:** Applications accepted at El Paso Intake/Locate Office 807 (below); no appointment necessary.**Geographic Area Served:** El Paso, Hudspeth, and Culberson Counties.

**El Paso Intake/Locate Office 807****Manager:** Victor Alba**6090 Surety Dr., Suite 300, El Paso, TX 79905****(915) 772-0385 Fax (915) 772-4773****Toll free: 1-888-687-6139****El Paso East Office 808****Managing Attorney:** Judy Speer-Gamino**Manager:** Erika Picos**1540 N. Zaragosa, El Paso, TX 79936****(915) 855-3540 Fax (915) 855-4816****Toll free: 1-888-687-6140****El Paso Central Office 810****Managing Attorney:** Jeff Alder**Manager:** Patricia Gonzalez**6460 Hiller St., Suite A, El Paso, TX 79925****(915) 772-1115 Fax (915) 778-1841****Toll free: 1-888-687-6141****CHILDREN'S DISABILITIES INFORMATION COALITION – (CDIC) PARENT CENTER****1101 E. Schuster Ave., El Paso, TX 79902****(915) 217-2243 Fax (915) 496-0752****E-mail:** Gilda Lopez gilda@elprc.org**Services:** Information and training for parents of children with any disability.**Eligibility:** Must have a disability; ages 0-26 years of age.**Fees:** None**Hours:** Monday – Friday, 8 a.m. – 5 p.m.**Accessible to Persons with Disabilities:** Y**Intake Procedure:** Appointment or walk-in**Geographic Area Served:** Region 19**CHILDREN'S GRIEF CENTER OF EL PASO****Centre Bldg., 123 W. Mills, Ste 650, El Paso, TX 79901****(915) 532-6004 Fax (915) 532-6061****E-mail:** laura@cgcelpaso.org**Web site:** www.cgcelpaso.org**Services:** Peer support and education for grieving children and their families following the death of a loved one.

Workshops provided for the community on helping grieving children heal.

**Eligibility:** Loss due to death, Children 5-17 and their families.**Fees:** Initial interview is \$35 and group meetings are \$20 each, group meets twice monthly.**Hours:** Monday – Friday, 9 a.m. – 4 p.m.**Accessible to Persons with Disabilities:** Y**Intake Procedure:** Call to schedule interview. Adults and child attend interview/assessment.**Geographic Area Served:** El Paso and surrounding area.**CHILDREN'S MIRACLE NETWORK****Always Kids Miracle Hotline: (915) 532-KIDS (5437)****Services:** Medical and social referrals**Eligibility:** Providing referral services for children, birth to 21 years of age**Fees:** Free; confidential; bilingual; no insurance required**Hours:** 24 hrs. per day, 7 days per week**Intake Procedure:** Call hotline



**Geographic Area Served:** El Paso and surrounding area

**CHRIST MIRACLE MISSION**

**2219 Magoffin St., El Paso, TX 79901**

**(915) 577-9992**

**Services:** Assist El Paso's less fortunate, with daily meals, groceries, clothing, all free of charge. Outreach toward those involved in gangs & drugs, have them trust in the Lord instead of on the streets. Arts & crafts, sports & recreational activities, guidance and counseling.

**Fees:** None

**Hours:** Varies

**Intake Procedure:**

**Geographic Area Served:** South central El Paso and throughout the city.

**CHRISTIAN HOME FOR MEN**

**7365 Alameda, El Paso, TX**

**(915) 778-1810**

**Web site:** thechristianhome.org

**Services:** Residence for men having problems with drugs & alcohol

**Eligibility:** age 18 and older; ambulatory, English-speaking

**Fees:** None

**Hours:** 24 hours a day/7 days a week

**Intake Procedure:** Walk-in

**Geographic Area Served:** Greater El Paso

**COMMUNITY AND HUMAN DEVELOPMENT, OFFICE OF**

**#2 Civic Center Plaza, 8<sup>th</sup> Floor, El Paso, TX 79901-1196**

**(915) 541-4639 Fax (915) 541-4196**

**Service:** Housing Rehabilitation

**Eligibility:** Residence, income guidelines, (low/moderate).

**Fees:** None.

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedures:** Referrals or walk-in, fill out paperwork and meet guidelines.

**Geographic Area Served:** El Paso area

**COMMUNITY OPTIONS, INC.**

**2420 Geronimo Bldg. D, El Paso TX 79925**

**(915) 771-7764 Fax (915) 771-8018**

**Web site:** www.comop.org

**Services:** Develops residential and supported employment programs and services for our consumers; namely, individuals with developmental disabilities. Residential service for individual with MR diagnosis/must be Medicaid eligible. All services must be referred through El Paso Mental Health Mental Retardation (MHMR) or the Department of Assistive and Rehabilitative Services (DARS).

**Eligibility:** Referred by El Paso MHMR or DARS

Accessible to Persons with Disabilities: Y

**Fees:** None

**Hours:** 8 a.m. – 5 p.m.

**Intake Procedure:** Referral from El Paso MHMR or DARS

**Geographic Area Served:** El Paso

**COMMUNITIES IN SCHOOLS**

**1401 Pendale, Suite 300, El Paso, TX 79936**

**(915) 593-7317 Fax (915) 590-5451**

**E-mail:** cisnet@ciselpaso.org

**Services:** Dropout prevention program in schools. Multi-disciplinary social services brokering. Counseling. Focus on services from other agencies and work with Aliviane, Guidance Center, etc. Choices Program (drug/alcohol youth presentation)

**Eligibility:** Student status of schools served

**Fees:** none

**Hours:** Monday – Friday, 8 a.m. – 4 p.m.

**Intake:** Caseworker referral

**Geographic Area Served:** El Paso

### COMMUNITY SOLUTIONS OF EL PASO

814 N. Virginia, El Paso, TX 79902

**Mailing address:** 2200 N. Yarbrough, Suite B-245, El Paso, TX 79925

(915) 861-7733

**E-mail:** solutionsforelpaso@juno.com

**Web site:** www.solutionsforelpaso.org

**Services:**

**Connections:** A specialized mentoring program for children of prisoners with outreach to their families and reintegrating family members. One on one and group mentoring activities for any child 4 and older having, or having had a parent or close loved one in prison and struggling with the related issues.

**Solutions for Professionals:** CEU training workshops for professionals working with children, youth and families. 2nd Friday monthly. Nominal Fee.

**Eligibility:** Varies with program

**Fees:** Varies with program

**Hours:** As scheduled and by appointment only. Call (915) 861-7733 for information on all programming and special events.

**Intake Procedure:** Varies with program

Accessible to persons with disabilities: Y

**Geographic Area Served:** El Paso County

### COMPUTER LABS, INC.

#3 Butterfield Trail, Suite 120, El Paso, TX 79906

(915) 591-8899 Fax (915) 591-9408

**E-mail:** Larry Hernandez lhernandez@cl.edu

**Web site:** www.computer-labs.com

**Services:** Provide training in the areas of general computers, computer technicians, and network technicians. Help people obtain GED and English skills. Hold Summer Youth Programs.

**Eligibility:** 18 or older (regular programs; ages 11-16 (Youth Programs)

**Fees:** Tuition depends on the length and type of course. Financial help for those who qualify.

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Stop by office and speak with admission staff or call for appointment.

**Geographic Area Served:** Greater El Paso area

### COMPASSIONATE FRIENDS

**Service:** International self-help group for bereaved parents. In existence in El Paso since 1983.

**Eligibility:** N/A

**Fees:** None

**Hours:** Meet at 7 p.m., 1000 Montana St. (St. Paul's Lutheran Church) the last Wednesday of every month, except December when Children's Memorial Day is observed on the 2<sup>nd</sup> Sunday in December

**Intake Procedure:** Call or attend

**Geographic Area Served:** Open

### CONFIDENTIAL DRUG TESTING

1551 Montana Suite 100, El Paso, TX 79902

(915) 859-5260 Fax (915) 532-4953

**E-mail:** cdthealth@sbcglobal.net

**Services:** Drug testing. Paternity test (DNA)

**Eligibility:** N/A

**Fees:** Drug test with school referral \$17; others \$30; Paternity test \$375

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Photo ID required if not accompanied by legal guardian

**Geographic Area Served:** West Texas & New Mexico

**COURT APPOINTED SPECIAL ADVOCATES (CASA) OF EL PASO**

**500 E. San Antonio, Room 312 El Paso, TX 79901**

**(915) 546-8146 Fax (915) 546-8149**

**E-mail:** Candace Gilstrap cgilstrap@epcounty.com

**Web site:** www.casaofelpaso.com

**Services:** CASA trains and supports volunteers from the community to advocate for abused and neglected children who need representation in the family court system, striving to provide them a safe and permanent home.

**Eligibility:** CASA volunteers are ordinary citizens. No special or legal background is required. Potential volunteer has to be 15 years old, pass criminal background checks and interview with CASA staff. Volunteers are screened closely for objectivity, competence and commitment.

**Fees:** \$15 application fee

**Hours:** 10-20 hours per month

**Intake Procedure:** Set an appointment for an application and interview.

**Geographic Area Served:** City of El Paso and County

**Other:** This listing serves only to recruit volunteers.

**CREATIVE KIDS, INC.**

**504 San Francisco St., El Paso, TX 79901**

**(915) 533-9575 Fax (915) 533-9575**

**E-mail:** andrea@creativekidsart.org

**Web site:** www.creativekidsart.org

**Services:** Provides art and digital media resources to at-risk youth, youth with disabilities and youth battling cancer, as well as youth with a predisposition for the arts.

**Eligibility:** Ages 6-18 years of age.

**Fees:** N/A

**Hours:** Tuesday – Saturday, 10 a.m. – 6 p.m.

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call 533-9575; intake varies for each program

**Geographic Area Served:** El Paso County

**Crimes Victims Services – see Office of the Attorney General**

**DAME LA MANO CRISIS PREGNANCY CENTER**

**1014 S. Virginia St., El Paso, TX 79901**

**(915) 546-4040 Fax (915) 351-7433**

**Web site:** www.damelamano.org

**Services:** Assist pregnant women in crisis (victims of domestic violence). Full program, such as housing, prenatal care, education, and professional counseling.

**Eligibility:** Teens and women.

**Fees:** None

**Hours:** Open

**Intake Procedure:** Call or walk-in

**Geographic Area Served:** El Paso County

**Other:** See Hope Dame la Mano for females attending school.

**DAVID L. CARRASCO JOB CORPS CENTER**

**11155 Gateway West, El Paso, TX 79935 – School location**

**(915) 594-0022 Fax: (915) 591-0166**

**E-mail:** Mary Young      Young.Mary@jobcorps.org

**Services:** Residential program with career technical training (9 courses) and academic education: GED & high school diploma for disadvantaged youth ages 16-24; remedial education, job placement; college scholarship program; recreation program, health care and much more.

**Eligibility:** Must be between 16-24 years of age and qualify under federal income guidelines.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m. or by phone 24 hours per day

**Intake Procedure:** Admissions Office (below)

**Geographic Area Served:** El Paso County; some from New Mexico

#### **DAVID L. CARRASCO JOB CORPS OA&P/TEF – Admissions Office**

**10961 Gateway West, Suite 300, El Paso, TX 79935**

**(915) 593-5928 Fax (915) 593-5980**

**Toll free 1-888-215-0006**

**E-mail:** Iliana Alvarez, Admissions/Career Services Director      Alvarel@jobcorps.org

**Services:** Residential program with career technical training (9 courses) and academic education: GED & high school diploma for disadvantaged youth; academic instruction, job placement; college scholarship program; recreation program, health care and much more.

**Eligibility:** Must be between 16-24 years of age and qualify under federal income guidelines.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Walk in, preferably appointment

**Geographic Area Served:** The David L. Carrasco and Roswell Job Corps Centers serve Gaines, Dawson, Borden, Andrews, Martin, Howard, Loving, Winkler, Ector, Midland, Glasscock, El Paso, Hudspeth, Culberson, Reeves, Ward, Crane, Upton, Pecos, Terrell, Brewster, Presidio, and Jeff Davis counties in Texas. In New Mexico, Grant, Sierra, Hidalgo, Luna, and Dona Ana Counties.

#### **DEL SOL DIABETES TREATMENT CENTER**

**7878 Gateway East Suite 301, El Paso, TX 79915**

**(915) 595-1645 Fax (915) 595-1757**

**E-mail:** Bertha Mendoza      bertha.Mendoza@HCAhealthcare.com

**Services:** Outpatient diabetes education classes. Instruction on external insulin pump and CGMS (continuous glucose monitoring system). Free blood sugar screens on Wednesdays from 2 – 4 p.m.

**Eligibility:** N/A

**Fees:** Varies with service (free blood sugar screens every Wed., 2-4 p.m.)

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.      Accessible to Person with Disabilities: Y

**Intake Procedure:** Physician orders required. Pre-register/insurance verification.

**Geographic Area Served:** El Paso County and surrounding area.

#### **DIOCESAN MIGRANT AND REFUGEE SERVICES**

**2400- A E. Yandell, El Paso, TX 79903**

**(915) 532-3975 Fax (915) 532-4071      Toll free 1-800-331-5695**

**E-mail:** iholguin@dmrs-ep.org

**Web site:** www.dmrs-ep.org

**Services:** Diocesan Migrant & Refugee Services, Inc. is a non-profit legal clinic that assists immigrants with family-based immigration applications, citizenship applications, and application for immigration benefits for victims of domestic violence, human trafficking, and other violent crimes, and with representation before the Immigration Court.

**Fees:** No legal fees charged to victims of crime. Other applicants may pay nominal fee.

**Hours:** 9 a.m. – 3 p.m.

**Intake Procedure:** Walk-in

**Geographic Area Served:** El Paso County Area

**EARLY CHILDHOOD INTERVENTION PROGRAM****1101 E. Schuster Ave., El Paso, TX 79902****(915) 534-4ECI (4324 Fax (915) 496-0750****E-mail:** [childfind@elprc.org](mailto:childfind@elprc.org) Jennifer Hickey**Web site:** [www.dars.state.tx.us](http://www.dars.state.tx.us)**Services:** ECI works with families and their physicians to create a comprehensive, individualized plan of service. Services are provided in the child's natural environment, where babies and toddlers live, learn and play, such as the home or day care. Services can include, but are not limited to the following:

Developmental services; Assistive technology services; Family counseling; Physical, occupational, and speech therapy; Service coordination; Vision services; Audiology; Family education &amp; support services; Nutrition services; Screening and assessment.

**Eligibility:** Under age 3. Developmental delay, atypical development, medical diagnosis.**Fees:** Free developmental screenings.**Hours:** Monday – Friday, 9 a.m. – 5 p.m.**Intake Procedure:** Call in or fax referral**Geographic Area Served:** El Paso & Hudspeth County**Other:** Statewide ECI referral line 1-800-250-2246**EL PASO ADOPTION SERVICES, INC.****905 Noble St. El Paso, TX 79902****(915) 542-1086 Fax: (915) 544-7080****E-mail:** [daenat@epadoption.org](mailto:daenat@epadoption.org)**Web site:** [epadoption.org](http://epadoption.org)**Services:** Multi-service non-profit agency, advocacy and counseling services for women with unplanned pregnancies.**Eligibility:** open**Fees:** both parents/none; adoptive parents/sliding scale**Hours:** 24 hour on callAccessible to Persons with Disabilities: N**Intake Procedure:** Varies by case need**Geographic Area Served:** open**Other:** Secondary contact number (915) 630-3727**El Paso Center for Children, Inc., El Paso (administrative) – see Center for Children****El Paso Center For Children – Passages Independent Living Program - see Center for Children****El Paso Center For Children – Runaway Shelter and Services to At-Risk Youth (STAR) – see Center for Children- Runaway Shelter and Services to At-Risk Youth (STAR)****El Paso Child Guidance Center - see Child Guidance Center, El Paso****EL PASO CITY-COUNTY HEALTH & ENVIRONMENTAL DISTRICT****5115 El Paso Dr., El Paso, TX 79905 (administrative)****(915) 771-5702 Fax (915) 771-5729****Web site:** [www.elpasocitycountyhealth.com](http://www.elpasocitycountyhealth.com)**Health Education & Promotion Division****Services:** Health education presentations (topics listed below); coordinate and participate in community events/health fairs; provide screenings and information that encourage the prevention of disease and illness; coordinate and conduct training programs.**Eligibility:** N/A**Fees:** None**Hours:** Office Monday - Friday, 8 a.m. - 5 p.m.**Intake Procedures:** Call for presentation/Professional worker referral**Health Education & Promotion Call (915) 771-5888 for the following presentation topics:**

-Animal Control/Pet Safety

-Anorexia/Bulimia

-Blood borne Pathogens

## REFERRAL AGENCIES

## Youth Initiative Program

- Border Health Issues
- Cancer Awareness
- Depression/Self-Esteem
- Dental Health
- Disease Prevention
- Exercise
- Food Safety
- Growth & Development (puberty)
- Hepatitis
- Health District Overview
- Immunizations
- Nutrition
- Pandemic Avian Influenza
- Personal Hygiene
- Safety
- Self-Esteem (pregnancy prevention)
- Sexuality Education
- Stress Management
- STD/HIV/AIDS
- Surviving Summer
- Tobacco Awareness
- Tuberculosis
- Weight Management
- Provide safety related training for public health Providers.

### Other Divisions:

<b>Air Quality</b> , 222 S. Campbell St.	(915) 543-3599
<b>Animal Regulation &amp; Disease Control</b> , 5001 Fred Wilson Rd.	(915) 842-1000
<b>Community Health Preparedness</b> , 5587 Transmountain Rd.	(915) 842-3400
<b>Dental Clinic</b> , 222 S. Campbell St.	(915) 543-3580
<b>Environmental General</b> , 1059 Lafayette Dr.	(915) 594-1568
<b>Epidemiology</b> , 5115 El Paso Dr.	(915) 771-5810
<b>Food Inspection</b> , 222 S. Campbell St.	(915) 543-3645
<b>Immunization Support</b> , 6292 Trowbridge Ave.	(915) 778-2072
<b>Laboratory</b> , 222 S. Campbell St.	(915) 546-3536
<b>Lead Poisoning Prevention</b> , 5115 El Paso Dr.	(915) 771-5813
<b>Neighborhood Health Centers:</b> Canutillo -300 Farm Rd.	(915) 877-3164
(Immunizations & Child Health) Henderson - 721 S. Mesa	(915) 534-2533
Northeast - 5587 Transmountain Rd.	(915) 755-3775
San Juan 7292 Trowbridge Ave.	(915) 778-2072
Tigua, 7862 San Jose Rd.	(915) 591-2050
Westside - 5195 Mace St.	(915) 833-0493
Ysleta - 110 Candelaria St.	(915) 859-7141
<b>Sexually transmitted Disease (STD) Clinic</b> , 5115 El Paso Dr.	(915) 771-1200
<b>Tuberculosis (TB) Clinic</b> , 5115 El Paso Dr.	(915) 771-1230
<b>Women, Infants, &amp; Children (WIC)</b> , 5115 El Paso Dr.	(915) 771-5850; for appt. (915) 771-5870
<b>Fees:</b> May apply. Call for more information.	

### Other Services Offered: (915) 771-5888

- Continuing Education Training for Public Health and Health Care Providers
- Court appointed Youth Tobacco Cessation Classes (\$45.00)
- CPR training
- Health fairs (screenings/information)
- Referrals to community resources.

## EI PASO COALITION FOR THE HOMELESS

**6501 Boeing Drive, Suite H2, El Paso, TX 79925****(915) 843-2158 Fax (915) 843-2184****Email:** Camille Castillo ccastillo@elpbizclass.com

**Services:** The El Paso Coalition for the Homeless exists for the purpose of meeting the diverse needs of all homeless persons by helping those who are unable to transition toward self-sufficiency, those who are no longer able to live independently and those who are at risk of becoming homeless. It seeks to accomplish these goals through advocacy on behalf of the homeless, coordination of appropriate shelter and supportive social services, partnering among non-profit, private sector, and governmental entities, and impartial collaboration in securing and distributing funds for the homeless programs.

**Eligibility:** Membership in the El Paso Coalition for the Homeless is open to all who care about the issue of homelessness in our community: representatives of social and governmental agencies, religious congregations, and concerned citizens.

**Fees:** \$75 per year for agencies, \$50 per year for individuals

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Not a shelter; homeless individual or family can contact the coalition who will take steps to refer them to the appropriate agency and walk them through the process.

**Geographic Area Served:** El Paso County

**EL PASO COMMUNITY COLLEGE – DUAL CREDIT PROGRAM****919 Hunter, El Paso, TX 79915****(915) 831-2575 Fax (915) 831-2315**

**E-mail:** Nita Corral-Nava, Director of Recruitment & School Relations  
nitacn@epcc.edu

**Web site:** www.epcc.edu

**Services:** Higher education courses for credit/non-credit; Dual Credit High School Program; evening/weekend classes, GED/ESL classes to include Distance Learning (on-line TV/audio-video conferencing); transfer credits

**Eligibility:** General population

**Fee:** Financial aid available- scholarships

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.; other times by request.

**Intake Procedure:** Application process

**Geographic Area Served:** El Paso Region to include Sierra Blanca, Dell City, Tornillo, San Elizario, Anthony, Canutillo, and Ft. Hancock.

**Other:** El Paso Community College – “The Best Place To Start” & “Your Community Service Partner”

**EL PASO COUNTY ATTORNEY, COMMUNITY PROSECUTOR****500 E. San Antonio, Room 503, El Paso, TX 79901****(915) 546-2050 Fax (915) 546-2133****E-mail:** Tracy Almanzan

Tracy.Almanzan@ca.epcounty.com

**Services:** Information on issues concerning juvenile delinquency, truancy, and crime.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. - 5 p.m.

**Geographic Area Served:** El Paso County

**EL PASO COUNTY ATTORNEY, ELDER PROTECTION UNIT****500 E. San Antonio, Room 503, El Paso, TX 79901****(915) 546-2050 Fax (915) 546-2133****E-mail:** Gabriella Edwards Holguin

Gabriella.Edwards@ca.epcounty.com

**Services:** Advocates for the well-being and protection of the elderly and disabled of the community.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. - 5 p.m.

**Geographic Area Served:** El Paso County

**EL PASO COUNTY ATTORNEY, MHMR UNIT**

**500 E. San Antonio, Room 503, El Paso, TX 79901****(915) 546-2050 Fax (915) 543-3818****E-Mail:** Gabriella Edwards-Holguin

Gabriella.Edwards@ca.epcounty.com

**Services:** MHMR - mental health/mental retardation questions regarding the court system.**Hours:** Monday – Friday, 9 a.m. - 5 p.m.**Intake Procedure:** Call (915) 546-2050 or e-mail Gabriella Edwards**Geographic Area Served:** El Paso County**EL PASO COUNTY DISPUTE RESOLUTION CENTER****Neighborhood Justice Office****Stanton Professional Bldg.****1100 N. Stanton, Ste. 610****El Paso, TX 79902****(915) 533-4800 Fax (915) 532-9385****Court Annexed Office (Dispute Resolution Center)****El Paso County Courthouse****500 E. San Antonio, 10<sup>th</sup> Floor****El Paso, TX 79901****(915) 546-8189 Fax (915) 533-1321****Services:** Mediation for civil cases: neighbors, business, families, restitution, child welfare cases, special education mediation, probate, contract, personal injury, landlord/tenant, employers/employees, consumer/merchant, threats/assaults, uninsured motorist. Additional services: 40 hour basic mediation training; 32 hour family mediation training; community outreach and training in conflict resolution.**Fees:** \$20 non-refundable filing fee at the time the mediation request is filed. Anyone 60 years/over can submit an additional form provided by the Area Agency on Aging and the \$20 fee will be waived. There is no charge for a person who is unemployed, on a limited income, or has already filed a lawsuit. Family cases involving divorce, child custody or child visitations that are court-ordered to mediation are assessed a \$1000 filing fee per spouse.**Hours:** Monday – Thursday, 8 a.m. - 5:30 p.m.; Friday, 8 a.m. - noon**Intake Procedure:** Go to El Paso County Dispute Resolution Center office; take pertinent names, addresses and phone numbers necessary to arrange the mediation session. Parties will be notified of the hearing by mail.**Geographic Area Served:** El Paso County**Other:** Available in English and Spanish**EL PASO COUNTY DOMESTIC RELATIONS OFFICE****500 E. San Antonio Room U-108, El Paso, TX 79901****(915) 834-8200****Services:** The Child Support Division processes child support payments, provides customer service, and issues wage with holding orders. The attorneys in the Enforcement Division enforce court orders for child support and visitation. The social workers in the Family Court Services Division assist the courts in family law matters by acting as guardians ad litem, performing home studies, and providing a non-adversarial way for parties to resolve family law disputes regarding custody, visitation, and other issues. The Family Law Information Center of the DRO offers live presentations to groups about Texas Family Law, offers classes for the public about common family law topics, and has educational brochures and attorney referrals.**Eligibility:** Varies, depending which services are sought.**Fees:** Varies**Hours:** Monday – Friday, 8 a.m. – 4:30 p.m.Accessible to Persons with Disabilities: Y**Intake Procedure:** Depends on Service**Geographic Area Served:** El Paso County Court System**EL PASO COUNTY GENERAL ASSISTANCE****100 E. Yandell, El Paso, TX 79902****(915) 532-8850 Fax (915) 544-6259****and**



**301 S. Schutz Blvd 1, El Paso, TX 79907****(915) 859-4101 Fax (915) 859-4822****Web site:** [epcounty.com](http://epcounty.com)**Service:** Financial assistance for families with no income; Project Care-pay Utility bills for needy with no service; referral to other agencies.**Eligibility:** No income; for Project CARE, must meet poverty guidelines.**Fees:** No Fees.**Hours:** Monday – Friday, 8 a.m. – 4 p.m.**Intake Procedure:** Client walk-in, appointment, referral.**EL PASO COUNTY JUVENILE DRUG COURT – 409<sup>TH</sup> District Court****6400 Delta Dr. El Paso, TX 79905****(915) 849-2522 Fax (915) 849-2699****E-mail:** Rosie Medina [rmedina@epcounty.com](mailto:rmedina@epcounty.com)**Services:** Intensive substance abuse treatment, drug testing, supervision and judicial contact**Eligibility:** Post-adjudicated youth, ages 14-17**Fees:** No fees**Hours:** Not applicable**Intake Procedure:****Geographic Area Service:** County**EL PASO DIABETES ASSOCIATION****2101 N. Oregon, El Paso, TX 79902****(915) 532-6280 Fax (915) 598-3732****E-mail:** Leslie Cotter - for presentations only[lcotter@epdiabetes.org](mailto:lcotter@epdiabetes.org)**Web site:** [www.epda.org](http://www.epda.org)**Services:** Diabetes screenings, presentations, specialized classes related to diabetes and weight control**Eligibility:** Open**Fees:** Fee for classes differ; \$30 for under 60 years old; \$15 for 60 years & over; glucose screening \$5; A1C \$20; cholesterol \$20**Hours:** Monday – Friday, 8:30 a.m. – 4:30 p.m.**Intake Procedure:** Pre-register & prepay for classes; walk-in for screenings.**Geographic Area Served:** El Paso County and surrounding areas.**Other:** Children's camps for teens & children between 6-12, 13-18 years of age**EL PASO FEDERATION OF FAMILIES (EPFOF)****5304 El Paso Drive, El Paso, TX 79905****(915) 771-7363****E-mail:** Angelique Martinez [anmartinez@epcounty.com](mailto:anmartinez@epcounty.com)**Services:** Provide families with needed emotional and informational support. Advocating for children and families to receive needed supports and services. Educate families about their rights and available family-centered services. The El Paso Federation of Families is a non-profit organization collaborating with schools, communities, governmental and private agencies and other advocacy organizations to achieve these ends.**Fees:** none**Eligibility:** Children and adolescents experiencing emotional, behavioral and/or mental illness and their families.**Hours:** Monday – Friday, 8 a.m. – 5 p.m.Accessible to Persons with Disabilities: Y**Intake Procedure:** Walk-in or call-in basis**Geographic Area Served:** El Paso County**EL PASO FIRE DEPARTMENT – FIRE PREVENTION DIVISION****8600 Montana, El Paso, TX 79925****(915) 771-1090 Fax (915) 771-1024****E-mail:** [FD-FDPublicEducation@elpasotexas.gov](mailto:FD-FDPublicEducation@elpasotexas.gov)

**Services:** Fire Safety presentations, fire extinguisher training, career day, fire evacuation/drills fire inspections.

**Eligibility:** All ages

**Fees:** Free if within working hours

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** 2 to 3 weeks notice

**Geographic Area Served:** City of El Paso

**EL PASO FIRST HEALTH PLANS, INC.**

**2501 N. Mesa, El Paso, TX 79902**

**(915) 532-3778 Fax (915) 532-2877**

**Web site:** [www.epfirst.com](http://www.epfirst.com)

**Services:** CHIP, Medicaid, and third party administration

**Eligibility:**

**Fees:** Varied

**Hours:** Monday – Friday, 7 a.m. – 7 p.m.

**Intake Procedure:** Call or visit

**Geographic Area Served:** El Paso and Hudspeth counties

**EL PASO INDEPENDENT SCHOOL DISTRICT – CENTER FOR CAREER & TECHNOLOGY**

**1170 Walnut Street, El Paso, TX 79930**

**(915) 5545-5900 Fax (915) 544-5976**

**E-mail:** [ccte@episid.org](mailto:ccte@episid.org)

**Services:** GED classes

**Eligibility:**

**Fees:**

**Hours:**

**Intake Procedure:**

**Geographic Area Served:**

**EL PASO INDEPENDENT SCHOOL DISTRICT - PARENTAL INVOLVEMENT**

**6531 Boeing Dr., El Paso, TX 79925**

**(915) 779-4211 Fax (915) 771-1131**

**Email:** Albert Segovia, Program Assistant [afsegovi@episid.org](mailto:afsegovi@episid.org)

**Web site:** [www.episd.org](http://www.episd.org)

**Services:** Monthly presentations on topics for parental involvement and various activities at each EPISD campus. Includes Anger Management presentations to parents, children, and EPISD staff (requires 45 minutes.)

**Eligibility:** Parents of EPISD students

**Fees:** None

**Hours:** School session hours

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call for assistance or referral

**Geographic Area Served:** EPISD only

**Other:** Presentations in English and Spanish; translation

**EL PASO INDEPENDENT SCHOOL DISTRICT - SAN JACINTO ADULT LEARNING CENTER**

**1216 Olive Avenue, El Paso, TX 79901**

**(915) 533-9072 Fax (915) 544-7163**

**E-mail:** [sanjacinto@episid.org](mailto:sanjacinto@episid.org)

**Services:** GED classes

**Eligibility:**

**Fees:**

**Hours:**

**Intake Procedure:**

**Geographic Area Served:**

**EL PASO INDEPENDENT SCHOOL DISTRICT – SCHOOL AGE PARENT CENTER****1170 Walnut Street, El Paso, TX 79930****(915) 915 545-5960 Fax (915) 544-5834****E-mail: [sapc@episd.org](mailto:sapc@episd.org)****Services:****Eligibility:****Fees:****Hours:****Intake Procedure:****Geographic Area Served:****El Paso Legal Assistance Society – see Texas Rio Grande Legal Aid, Inc.****EL PASO MHMR-MENTAL HEALTH AND MENTAL RETARDATION****Mental Health Services****1600 Montana Avenue, El Paso, TX 79902****Intake Services: (915) 887-3410****Client Rights: (915) 683-6578****Crisis Line: (915) 779-1800 1-877-562-6467****Customer Service: (915) 887-3435****E-mail: Alex Bell [abell@epmhmr.org](mailto:abell@epmhmr.org)****Web site: [www.epmhmr.org](http://www.epmhmr.org)****Services:** Intake, ongoing assessment and screening for mental health services**Eligibility:** all ages for intake of mental health services**Fees:** Sliding fee scale, minimal fee.**Hours:** 24 hours a day/ 7 days a week**Intake Procedure:** all services begin with walk in.**Geographic Area Served:** El Paso County**Other:** 1600 Montana is the intake location for all mental health services for El Paso MHMR, adults and children.  
For mental retardation MR services see below.**EL PASO MHMR-MENTAL HEALTH AND MENTAL RETARDATION****Mental Retardation Services****8730 Boeing El Paso, TX 79925****(915) 772-4446 Fax (915) 783-6550****Web site: [www.epmhmr.org](http://www.epmhmr.org)****Services:** Provide prescriptions; presentations to large groups (how to register; available programs).**Eligibility:** Mental retardation/MR (dual diagnosis) is qualifying criteria.**Fees:** Insurance, Medicaid or sliding fee**Hours:** Call; appointment only**Intake Procedure:** Appointment only.**Geographic Area Served:** El Paso County**Other:** This is where you can register for Home & Community-based Services (HCS) interest list.**EL PASO MHMR-MENTAL HEALTH AND MENTAL RETARDATION****El Paso Provider Group/ChAMHPs****Children's Behavioral Health Services****8929 Viscount Blvd. 2<sup>nd</sup> Floor, El Paso, TX 79925****Main (915) 629-2665, Fax (915) 629-2680, Crisis Line (915) 779-1800****E-Mail: Jesus Quiroga [jquiroga@epmhmr.org](mailto:jquiroga@epmhmr.org)****Web site: [www.epprovidergroup.org](http://www.epprovidergroup.org)****Services:** Child & Adolescent Psychiatric Services, Counseling Services, Rehabilitative Skills, Behavior Modification Training, Wrap-around Services and Parent Support Group**Fees:** Sliding fee scale, minimal fee.**Hours:** Monday –Friday, 8 a.m. – 5 p.m.

**REFERRAL AGENCIES****Youth Initiative Program**

**Intake Procedure:** 1600 Montana in person; take proof of residency, proof of income, any funding/insurance source, and any of the child's treatment history.

open 24 hrs. per day, 7 days per week

**Geographic Area Served:** El Paso County

**EL PASO PARKS & RECREATION DEPARTMENT - administrative**

**#2 Civic Center Plaza, El Paso, TX 79901**

**(915) 541-4331 Fax: (915) 541-4355**

**Services:** Educational, social, cultural, leisure activities for youth; after school programs, summer camps "Club Rec" for kids 6-12, summer teen clubs, party rentals in all centers, special events. For presentation on "Good Sportsmanship", for parents of participants, ages 3 to 18, contact Paula Powell, Recreation and Sports Coordinator at (915) 534-0254 or [PowellPJ@elpasotexas.gov](mailto:PowellPJ@elpasotexas.gov).

**Eligibility:** Ages 7-16, live in the area, parental consent.

**Fees:** None.

**Hours:** School year: Monday - Friday, 2:30 p.m. - 6:30 p.m.; Summer: Monday - Friday, 1 p.m.- 4 pm.

**Intake Procedure:** Walk-ins at the various locations.

**Other:** recreation locations:

Armijo	700 E. 7th St.	(915) 544-5436
Carolina	563 N. Carolina	(915) 594-8934
Veterans	5301 Salem	(915) 821-8909
Pavo Real	9301 Alameda	(915) 858-1929
San Juan	701 N. Glenwood	(915) 779-2799
Galatzan	650 Wallenberg	(915) 581-5182
Nation Tobin	8831 Railroad	(915) 759-8434

**EL PASO POLICE DEPARTMENT – HEADQUARTERS**

**(915) 564-7000**

**Police Non-Emergency**

**(915) 564-6900 / 832-4400**

**Central Regional Command Center**

**(915) 577-5000**

**Mission Valley Regional Command Center**

**(915) 872-3600**

**Northeast Regional Command Center**

**(915) 759-2000**

**Pebble Hills Regional Command Center**

**(915) 599-5500**

**Westside Regional Command Center**

**(915) 585-6000**

**Crimes Against Children**

**(915) 838-0049**

**Domestic Abuse Response Team (DART)**

**(915) 564-7365**

**Dispatch**

**(915) 564-6900/ 832-4400**

**Gang Unit**

**(915) 564-7149**

**Human Trafficking**

**(915) 564-7245 (to report 1-800-237-0797)**

**Narc/Stash House**

**(915) 629-8600\***

**Safe Communities (traffic safety education)**

**(915) 564-7352**

**STEP (Student Team Emergency Preparedness)**

**(915) 564-7257**

**Victim's Services Response Team (VSRT)**

**(915) 564-7045**

**Victim's Service Response Team Volunteers**

**(915) 564-7368**

**Volunteer Services**

**(915) 564-7349**

**Youth Initiative Program (YIP)**

**(915) 564-7173**

**YIP Multi-Agency Referral System (MARS)**

**(915) 564-7173**

\*To report Mon-Fri, 7:30 a.m.-5:30 pm. (recording after hours). Provide name, address, description of subject/associates; description of activities, vehicle/license plate number.

**EL PASO PSYCHIATRIC CENTER**

**4615 Alameda Ave., El Paso, TX 79905**

**(915) 532-2202, 779-1800 24 hour crisis line Fax (915) 534-5587**

**Services:** Mental health facility, crisis unit for adult and children.

**Eligibility:** Must be in crisis. No age limit.

**Fees:** Medicaid, private insurance, sliding fee scale.

**Hours:** 24 hours.

**Intake:** Emergency room walk-ins, referrals.

**EL PASO REHABILITATION CENTER**

**1101 E. Schuster, El Paso, TX 79902**

**(915) 544-8484 Fax (915) 496-0751**

**Web site:** [www.elprc.org](http://www.elprc.org)

**Services:** Program is designed to improve the capacity of the community to help children with special health care needs by providing education, training information, and networking opportunities to parents and caregivers to include the professionals who work with them.

**Eligibility:** N/A

**Fees:** Depending on the program.

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Call for information

**Geographic Area Served:** El Paso County

**EL PASO STATE CENTER**

**6700 Delta Drive, El Paso, TX 79905**

**(915) 782-6363 Fax (915) 782-6336**

**E-mail:** [Stephanie.Ireland@dads.state.tx.us](mailto:Stephanie.Ireland@dads.state.tx.us)

**Services:** Mental Retardation residential program.

**Eligibility:** Call (915) 782-6329 for information.

**Fees:** Sliding Fee Scale, Medicare, Medicaid, and private Insurance.

**EL PASO TATTOO REMOVAL PROGRAM**

**P.O. Box 3038, El Paso, Texas 79929**

**(915) 857-9435 ext. 17 – Benny Martinez, Texas Youth Commission Fax (915) 857-0689**

**(915) 564-7149 – Officer A. Sanchez, EPPD Gang Unit**

**Services:** Removal of visible gang or cult related tattoo(s).

**Eligibility:** Must have gang related or occult tattoos that are visible such as neck up, shoulder down, and knee to ankle; others, board-approved only. Must be in good health, not have contagious disease(s). Clients under 18 years must be 6 months arrest-free and not pending any court proceedings. Clients 18 and above must be one year arrest-free and not pending any court proceedings. Adults must have a clean record for at least one year prior to submitting application; juveniles must have a clean record for at least 6 months prior to submitting application. Must not have any pending criminal charges. Will not accept sex offenders.

**Fees:** All approved clients pay \$75 per 3 medical removal treatments.

**Hours:** Removal sessions are the first Thursday of each month at 5 p.m. and the first Saturday of each month at 8 a.m. Treatments are performed at 5454 Gateway West, Office of Dr. Patrick Gomez.

**Intake Procedure:** Application, obtained at Crimes Against Children, 9600 Dyer, El Paso, TX 79924, (915) 298-9600. All Clients will have background check, tattoo(s) photographed and be interviewed by El Paso Police within 30 days. Application may be dropped off at Police Headquarters 911 Raynor, Attn: Officer A. Sanchez or mailed to El Paso Tattoo Removal Program, P.O. Box 3038, El Paso, TX 79929.

**Geographic Area Served:** El Paso County residents 10 years and older; clients from other counties by board member approval.

**Other:** All client applications and medical files will be merged or combined in one file and secured under lock and key at place of medical treatment.

**EI PASO YOUTH TENNIS CENTER**

**4770 Woodrow Bean, El Paso, TX 79924**

**(915) 751-1181 Fax (915) 751-4417**

**Web site:** [www.epytc.org](http://www.epytc.org)

**Services:** Provides recreational tennis programs for youth.

**Eligibility:** All youth from El Paso area.

**Fees:** 9 classes \$25/private lessons \$12/free play for youth & families

**Hours:** Tuesday - Friday, 10 a.m. – 9 p.m.; Saturday, 8 a.m. – 4 p.m.; closed Sunday/Monday

**Geographic Area Served:** El Paso area

**FAMILY SERVICE OF EL PASO**

**6040 Surety Drive, El Paso, TX 79905**

**(915) 781-9900 Fax (915) 781-9930**

**Services:** Provide counseling in the areas of: relationships, child and adolescent problems, depression, anxiety, crime victims.

**Eligibility:** None

**Fees:** Sliding fee, insurance, Medicaid, CHIP

**Hours:** Monday – Friday, 8 a.m.- 8 p.m. or by appointment

**Intake:** Telephone call

**Geographic Area Served:** El Paso County

**FORT BLISS ARMY COMMUNITY SERVICE**

**Bldg. 2494 Ricker Road, Fort Bliss, TX 79916**

**(915) 568-0768 Fax (915) 568-4357**

**Services:** Army emergency relief, financial counseling, family member employment program, parenting classes, stress management, domestic violence awareness and education.

**Eligibility:** Military ID card holders

**Fees:** None

**Hours:** Monday – Friday, 7:30 a.m. – 4:30 p.m.

Accessible to Persons with Disabilities Y

**Intake Procedures:** Walk-in or call-in basis

**Geographic Area Served:** West Texas and Southern New Mexico

**Other: MILITARY FAMILY LIFE CONSULTANT (MFLC)**

**“When you need someone to listen.”**

(915) 525-4330 or

(915) 525-4449

**Services:** Provide support, coaching, education, and problem solving consultation; short term assistance; confidential consultations; no records made (except for Duty to Warn issues – threat to self or others; child, spouse, elder or sexual abuse). Issues supported include: 1) Life stress, 2) Work stress, 3) Marital & relationship conflict, 4) Communication 5) Parenting skills, 6) Multiple deployment & reintegration 7) Anger management 8) Combat stress.

**Eligibility:** All military personnel and their family members.

**Fees:** None

**Hours:** Open

**Intake Procedure:** None required. Informal telephone or on-post, face-to-face consultations. Suggested referrals made as needed to existing military or civilian services.

**Geographic Area Served:** N/A

**FORT BLISS ARMY SUBSTANCE ABUSE PROGRAM**

**Bldg. 2438 Cassidy Road, Fort Bliss, TX 79916**

**(915) 568-1033**

**E-mail:** Robert Guile Robert.guile@bliss.army.mil

**Services:** Substance abuse/alcohol prevention presentations. Red Ribbon Month presentations.

**Eligibility:** Open

**Fees:** None

**Hours:** Monday – Friday, 7:30 a.m. – 4:30 p.m.

**Intake Procedure:** Call for presentation

**Geographic Area Served:** West Texas and Southern New Mexico

**(FORT BLISS) EMPLOYEE ASSISTANCE PROGRAM**

**Bldg 2436 Cassidy Road., Fort Bliss, TX 79916**

**(915) 568-1033 or 568-7011 Fax (915) 568-0709**

**E-mail:** Martin R. Kleinen, Coordinator

Martin.kleinen@emh10.Bliss.army.mil

**Services:** Job related stress or family issues and concerns

**Eligibility:** All civilian employees and family members working at Fort Bliss, William Beaumont Army Medical Center (WBAMC), Doña Ana Range and McGregor Range.

**Fees:** None Accessible to Persons with Disabilities: No, but accommodations will be made.

**Hours:** 0630 – 1530, but flexible to accommodate work schedules.

**Intake Procedure:** Call and make appointment.

**Geographic Area Served:** Not applicable

#### **GIRL SCOUTS OF THE RIO GRANDE**

**9700 Girl Scout Way, El Paso, TX 79924**

**(915) 566-9433 Fax (915) 565-1500**

**Services:** Informal, educational programming. Life Skills & values based program.

**Eligibility:** 5 yrs to 17 yrs (girls)

**Fees:** \$10 Registration

**Hours:** Varies by troop

**Intake:** Call in or walk-in registration

**Geographic Area Served:** West Texas & Southern New Mexico

**Other:** Call and volunteer to be an adult advisor.

#### **GIRL SCOUTS OF THE RIO GRANDE - STUDIO 2B PROGRAM**

**9700 Girl Scout Way, El Paso, TX 79924**

**(915) 566-9433 Fax (915) 565-1500**

**Services:** A safe place for girls to meet with adult volunteer advisors to help girls realize their full potential.

**Eligibility:** Girls, ages 11 - 17

**Fees:** \$10 per year (financial assistance available)

**Hours:** Set by each group

**Intake Procedure:** Registration with adult volunteer advisor.

**Geographic Area Served:** West Texas and Southern New Mexico

**Other:** Call and volunteer to be an adult advisor.

#### **H.A.N.D.S. Helping All Neighbors Develop Self-Sufficiency**

**5304 El Paso Dr.**

**El Paso, TX 79905**

**(915) 772-4001 Fax (915) 772-4001**

**E-mail:** Irene Galindo hands5111@sbcglobal.net

**Services:** Counseling, self-esteem rebuilding, anger management, coping skills, social skills rebuilding, parenting classes, to individuals released from prison, ail, on probation/parole, in substance abuse recovery, homeless or with mental health issues.

**Eligibility:** Anyone not arrested and or convicted of a sex-related offense.

**Fees:** None

**Hours:** Monday - Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** ID, conditions of parole/probation; letter if referral. By appointment only.

**Geographic Area Served:** El Paso County

**Other:** Other services include a food pantry and clothes closet. All services are provided based on client's individual needs. H.A.N.D.S. is an Access To Recovery (ATR) service provider.

#### **HEALTH AND HUMAN SERVICES COMMISSION (HHSC) –State Office Bldg.**

**401 E. Franklin, Suite 450, El Paso, TX 79901**

**(915) 834-7500; TDD (915) 834-7501 Fax (915) 834-7522**

**Services:** Financial, medical, social aid to Texans in need.

**Eligibility:** Varies by program (if eligible for TANF, all family members get Medicaid with it. If the family doesn't qualify for Medicaid based on the needs test, HHSC will assist with CHIP.

**Fees:** None.

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake:** Depends on programs.

**Geographic Area Served:** See zip codes below to apply for FOOD STAMPS, TANF, AND ADULT MEDICAID.

**Canutillo Office,** 6621 Doniphan (915) 877-3112; TDD 877-6154  
Handles 79821, 79932, 79835

**Eastside Office,** 11295 Edgemere (915) 593-0272/TDD 629-3243  
Handles 79936 & 79938

**El Paso Drive Office,** 5150 El Paso Dr. (915) 772-8383; TDD 775-4593  
Handles 79901, 79905, 79906, 79916, 79918

**Fabens Office,** 206 SE Eighth St. (915) 764-3394; TDD 764-6028  
Handles 79838, 79839, 79853

**Lomaland Office,** 1314 Lomaland (915) 595-6711; TDD 599-5293  
Handles 79925, 79935

**Lower Valley Office,** 215 Padres (915) 859-9165; TDD 858-8385  
Handles 79907

**Midtown Office,** 2300 E. Yandell (915) 534-7314; TDD 747-4509  
Handles 79902, 79903, 79912, 79922, 79930

**Mission Valley Office,** 10640 North Loop Dr. (915) 851-1917; TDD 791-8698  
Handles 79836, 79849, 79927, 79928

**Mountain View Office,** 7400 Diana (915) 759-7667; TDD 759-3498  
Handles 79904, 79914, 79920, 79924, 79934, 79931

**Riverside Office,** 7904 Alameda (915) 858-9699; TDD 858-7799  
Handles 79915

**Children's Medicaid Center** 1-866-543-7633 (1-866-KIDSMED).

**CHIP Children's Health Insurance Program** 1-800-647-6558 or (915) 351-6466.

**Other:** Aged/Disabled Medicaid; other services, applications & information: (915) 775-4591 or (915) 759-3536.

Websites: [www.hhsc.state.tx.us](http://www.hhsc.state.tx.us); [www.txstars.net](http://www.txstars.net). Canutillo Office, 6621 Doniphan (915) 877-3112.

#### **HIGH SKY CHILDREN'S RANCH – STAY TOGETHER PROGRAM**

**909 N. Knox, Fort Hancock, Texas 79839**

**(915) 769-3929 fax (915) 769-1002**

**Toll free 1-866-210-4563**

**E-mail:** Georgia Schuller, consultant GeorgiaS@H.S.org

**Services:** Assistance to help resolve concern family crisis; 24-hour crisis intervention, skilled base curriculum, in-home consultation, parent and youth workshops, short term respite care for runaways.

**Eligibility:** family with children age 0-18<sup>th</sup> birthday

**Fees:** None

**Hours:** 24 hours a day, 7 days a week

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Referral from agency or family member.

**Geographic Area Served:** El Paso to Tom Green County (33 counties in Texas), Hudspeth, Culberson counties and Tornillo

**Other:** High Sky Children's Ranch is dedicated to healing child abuse and promoting family wholeness, funding provided by the Texas Department of Family and Protective Services.

#### **HOPE DAME LA MANO**

**1305 Los Angeles St., El Paso, TX 79968**

**(915) 546-4040 Fax (915) 351-7433**

**Director:** Rosa Arrellano, M.A.

**E-mail:** [damelamano@aol.com](mailto:damelamano@aol.com)

**Web site:** [www.damelamano.org](http://www.damelamano.org)



**Services:** Assist pregnant women who are currently in school (high school/university/college). Provide shelter, food & clothing, counseling & prenatal care, pre-pregnancy testing, STD education, Shelter is for two years or as long as they are in school. See Dame La Mano for services if not attending school

**Eligibility:** Teens and women currently in school (high school/university/college)

**Fees:** None

**Hours:** Open

**Intake Procedure:** Call or walk-in

**Geographic Area Served:** El Paso County

### HOPE IS ON THE RISE

**10764 Limas – administrative office**

**El Paso, TX 79935**

**Cesar F. Prieto, Executive Director**

**(915) 740-5449**

**E-mail:** cfdav7@peoplepc.net

**Services:** A community faith-based six-month program that provides youth offenders an opportunity to develop a trade or skill during their probationary period. Certified courses such as auto mechanics, masonry, refrigeration/air-conditioning, landscaping for males and cosmetology, sewing, culinary, for females. Transportation can be provided.

**Eligibility:** Juveniles, ages 10-16 (males & females); Young adults, ages 17 & 18 (males & females)

**Fees:** None

**Hours:** Monday - Friday, 6-9 p.m.; Saturday, 1-4 p.m.

**Intake Procedure:** Call for orientation.

**Geographic Area Served:** El Paso County

**Other:** Non-profit charter received January 2005.

### HOUCHEN COMMUNITY CENTER

**609 S. Tays, El Paso, TX 79901**

**(915) 533-6445 Fax (915) 532-7238**

**E-mail:** houchendaycare@aol.com

**Services:**

Young Life High School Bible Study – open to all schools

Weight room \$16.50 per month

Karate for Children, ages 4-12 years, \$16.50 per month

Kickboxing Aerobics, ages 16 up, \$16.50 per month

Los Duros body boxing, 6<sup>th</sup> grade to post high school, \$16.50 per school year

Mujeres Fuertes, 6<sup>th</sup> grade to post high school, \$16.50 per school year

Open gym, Monday – Thursday, 4 p.m. – 8 p.m.

**Eligibility:** Varies by activity.

**Fees:** Varies by activity.

**Hours:** Monday – Thursday, 4 p.m. – 8 p.m. (open gym); Tuesday/Thursday, 6:15 p.m. - 8:15 p.m. (Los Duros);

Tuesday/Thursday (Los Duros); Monday/Wednesday (Las Mujeres Fuertes) 6:15 p.m. – 8:15 p.m.;

Monday/Wednesday/Friday, 4 p.m. (children's karate)

**Intake Procedure:** Walk-in

**Geographic Area Served:** El Segundo Barrio and south central area.

### HOUSE OF HOPE

**1100 Rio Bravo, Suite 309, El Paso, TX 79902**

**(915) 915 351-7643 Fax (915) 544-9600**

**Web site:** www.houseofhope@elp.org

**Services:** Pregnancy testing; limited obstetrical ultrasound for confirmation of pregnancy, classes and material assistance.

**Eligibility:** Must first come to center for pregnancy test.

**Fees:** None

**Hours:** Monday, Tuesday, Thursday, Friday, 9 a.m. – 5 p.m. and Wednesday, 1 p.m. – 7 p.m.

**Intake Procedure:** Visit office to fill out forms.

**Geographic Area Served:** El Paso County

**HOUSING AUTHORITY OF THE CITY OF EL PASO – RESIDENT SERVICES AND COMMUNITY RELATIONS**

**5300 E. Paisano, El Paso, TX 79905-2931**

**(915) 849-3826 or Lynn Shelton (915) 849-3804 or Sergio Valdivia (915) 849-3726 Fax (915) 778-7864**

**E-Mail:** Lynn Shelton lshelton@hacep.org

**Services:** Provide safe, fun in-house sports league play; enhance education, life skills through activities.

**Eligibility:** Must be a Housing (public resident).

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 8 p.m.

**Intake Procedure:** Must be a public housing resident.

**Geographic Area Served:** City-wide (32 housing communities).

**HOUSING AUTHORITY OF THE CITY OF EL PASO – HOUSING ASSISTANCE**

**5300 E. Paisano, El Paso, TX 79905**

**(915) 849-3742 Fax (915) 849-3859**

**E-mail:** Laura Andrade landrade@hacep.org

**Web site:** www.hacep.org

**Services:** Housing assistance for low-income families and individuals

**Eligibility:** Based on a) annual gross income b) if individual is elderly, a person with a disability, or as a family c) U.S. Citizen or eligible immigration status. To qualify, must meet the low-income limits as set forth by HUD, have a good rental history, and adult member(s) criminal background check will be reviewed to ensure they will not pose a threat to the health, safety, or right to peaceful enjoyment of the premises by other residents or agency employees.

**Fees:** Eligible applicant/tenant will pay 30% of their adjusted annual income as rent. In some cases, tenants are responsible for utilities.

**Hours:** Office, Monday – Friday, 8 a.m. – 5 p.m.

**Accessible to Persons with Disabilities:** Y

**Intake Procedure:** Individual/family is placed on a wait list once a pre-application has been submitted, provided the wait list is open. Applicant is placed on the wait list according to the date and time a pre-application is submitted.

**Geographic Area Served:** City of El Paso

**HOUSING AUTHORITY OF THE CITY OF EL PASO – YOUTH PREVENTION UNIVERSAL (YPU) PROGRAM**

**5300 E. Paisano, El Paso, TX 79905-2931**

**(915) 849-3665 Fax (915) 849-3710**

**Services:** Substance abuse prevention program for youth ages 11-14 years old. This program is offered throughout the Public Housing Complexes as an after school program utilizing the All Stars curriculum.

**Eligibility:** 11-14 years of age

**Fees:** None

**Hours:** 1 ½ hrs. twice a week, flexible schedule for approximately three months.

**Intake Procedure:** Call 849-3665 for more information

**Geographic Area Service:** Public Housing Complexes only

**IMAGINE ENTERPRISES**

**P.O. Box 4922, El Paso, TX 79914**

**(915) 751-8463 Fax (915) 751-8464**

**Toll free 1-888-635-6688**

**Website:** <http://www.imagineenterprises.com>

**E-mail:** Frank Perez frank2perez@aol.com

**Services:** Provides social security work incentive planning and assistance to students and individuals with disabilities entering the workforce.

**Eligibility:** Individuals on SSI or SSDI social security benefits, ages 14 through 64.

**Fees:** No charge

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Assistance provided telephonically  
**Geographic Area Served:** West Texas, El Paso and Panhandle

**IN SESSION**

**Denise Montalvo, LPC, NCC, P.A.**  
**6044 Gateway East, Suite 368**  
**El Paso, Texas 79905**  
**(915) 760-8999 Fax 915.760.8998**  
**E-mail:** in-session@sbcglobal.net  
**Services:** Treatment for Trauma, Abuse, and Domestic Violence.  
**Eligibility:** All ages  
**Fees:** Insurance, self pay.  
**Hours:** Monday - Friday 9:00 a.m. - 6:00 p.m.  
**Intake Procedure:** Call  
**Area Served:** El Paso

Accessible to Persons with Disabilities: Y

**INTERNATIONAL AIDS EMPOWERMENT**

**800 Montana, El Paso, TX 79902**  
**(915) 590-2118 Fax (915) 309-2127**  
**E-mail:** Lorenzo Sias lorenzosias@internationalaids.org  
**Web site:** internationalaids.org  
**Services:** AIDS awareness for regional school districts, community organizations and religious groups; testing; counseling; support groups. Programs:  
**Caring Through Education:** An HIV infected and affected speaker's bureau providing HIV primary prevention, AIDS education and awareness for regional school districts, community organizations and religious groups.  
**Positively Sisters:** Support group, educational and social activities for HIV infected/affected women.  
**Treatment Education/Peer Education:** Peer staffed treatment education program for HIV positive individuals and their families. Computer access & internet training for HIV/AIDS, their families, medical & educational professionals.  
**HIV Counseling & Testing:** Peer staff conduct HIV pre and post test counseling sessions utilizing the OraQuick Rapid Test onsite at the La Fe CARE Center and at outreach sites where high-risk individuals congregate.  
**Aids, Medicine & Miracles:** Retreats for people living with HIV/AIDS and their caregivers.  
**Eligibility:** No requirements  
**Fees:** None  
**Hours:** Monday – Friday, 10 a.m. – 4 p.m.  
**Intake Procedure:** Referral form, ID required; fill out Texas Commodity form.  
**Geographic Area Served:** El Paso, Southern New Mexico, Northern Chihuahua

**INTERNATIONAL BUSINESS COLLEGE**

**1155 N. Zaragosa, Suite 100, El Paso, TX 79907**  
**(915) 859-0422 Fax (915) 859-4142**  
**and**  
**5700 Cromo Drive, El Paso, TX 79912**  
**(915) 842-0422 Fax (915) 585-2584**  
**Web site:** www.ibcelpaso.edu  
**Services:** Provide training in medical assistant, medical office administration, medical records & health information technician, administrative assistant, legal office administration, computerized accounting, and office technology. Associates Degree in Business Administration offered at eastside location. GED classes available. Financial aid available to those who qualify. Job placement assistance provided. Day and evening classes available.  
**Eligibility:** 17 and older.  
**Fees:** Tuition varies with length of program; financial aid is available.  
**Hours:** Monday – Friday, 8 a.m. – 5 p.m.  
**Intake Procedure:** Walk-in and by appointment

**Geographic Area Served:** El Paso County

**Other:** Two locations/Associates Degree in Business Administration offered at eastside location.

**JEWISH COMMUNITY CENTER**

**405 Wallenberg Dr. 79912**

**(915) 584-4437 Fax (915) 584-0243**

**Services:** Cultural, recreational, health services, early childhood education, financial assistance for needy families, summer teenage swim league and daycare from 18 months to kindergarten

**Fees:** Sliding fee scale

**Hours:** Varies

**Intake Procedure:** Call or visit

**Geographic Area Served:** N/A

**JEWISH FAMILY & CHILDREN SERVICE (JFCS)**

**401 Wallenberg, El Paso, TX 79912**

**(915) 581-3256 Fax (915) 833-5743**

**Service:** Family & child counseling; parenting classes, marital enrichment classes, child abuse treatment groups, adolescent groups, services to aging; assess Jewish elderly for housing; diagnostic, treatment services, more.

Also has Word of Life, which provides counseling, a teen/youth ministry including bible study, prayer for teens, food and fun on Friday meetings at 7 p.m.; transportation provided.

**Eligibility:** N/A.

**Fees:** Sliding Scale Fee.

**Hours:** Monday/Wednesday/Thursday, 9 a.m. – 5 p.m.; Tuesday, 9 a.m. – 8 p.m.; Friday, 9 a.m. – 4 p.m.

**Intake Procedure:** Phone; appointment and referral preferred.

**JUVENILE PROBATION DEPARTMENT**

**6400 Delta, El Paso, TX 79905**

**(915) 849-2500 Fax (915) 849-2577**

**Services:** Prevention/Intervention, Substance abuse presentations.

**Eligibility:** Ages 10-17

**Fees:** None

Accessible to Persons with Disabilities: Y

**Hours:** Varies

**Geographic Area Served:** El Paso County

**JUVENILE PROBATION DEPARTMENT – COMMUNITY SERVICE PROGRAM**

**6400 Delta, El Paso, TX 79905**

**(915) 849-2500 Ext. 2569 Fax (915) 849-2003**

**Services:** Provide community services to non-profit organizations, such as parks & recreation, govt., hospitals, health & social service agencies, faith/church, schools, civic, libraries; clean-up projects (parks, schools, community; church); assist persons with disabilities/Senior Citizens Centers; event set-ups; assist with other organizations' community service projects, and more.

**Eligibility:** All non-profits only.

**Fees:** None

Accessible to Persons with Disabilities: Y

**Hours:** After school and on Saturday

**Intake:** Call or e-mail

**Geographic Area Served:** El Paso County

**Other:** The community is requested to use this program; youth, ages 10-17, give service hours to the community, and they get the opportunity to learn more about their community.

**JUVENILE PROBATION DEPARTMENT – PROJECT LIBERTAD**

**6400 Delta, El Paso, TX 79905**

**(915) 849-2558 Fax (915) 849-2577**

**E-mail:** [www.elpasocounty.com](http://www.elpasocounty.com)

**Services:** Screening and referral to various programs, i.e., Ropes Course, the Drug Offender Program, Minors in Possession and treatment and counseling, if necessary

**Eligibility:** Ages 10-17 & resident of El Paso

**Fees:** None

**Hours:** M-F, 8 a.m. – 5 p.m.

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call our office to schedule an appointment, must be accompanied by parent or legal guardian.

**Geographic Area Served:** El Paso

#### **LA FE COMMUNITY DEVELOPMENT CORPORATION**

**520 S. Ochoa, El Paso, TX 79901**

**(915) 533-6800 Fax (915) 533-6900**

**E-mail:** Carlos Gallinar, Administrator

Carlos.gallinar@lafe-ep.org

**Web Site:** www.lafe-ep.org

**Services:** La Fe Youthbuild Academy. Earn GED, construction skills training, and leadership development. Students get a wage for the time spent on the construction site.

**Eligibility:** Young men and women between the ages of 18-22 who have dropped out of high school.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Pick up an application at the office and then go through an extensive selection process. No sponsor is needed, but an adult mentor will need to be available for the 10-month program. This can be a parent, a grandmother, a close friend, etc. For information, contact Carlos Gallinar (915) 545-7230 or e-mail (above)

**Geographic Area Served:** Central El Paso

#### **LA POSADA HOME, INC.**

**1020 N. Campbell, El Paso, TX 79902**

**(915) 544-4595 Fax (915) 544-2373**

**Services:** Transitional shelter for women and their dependent children – no boys over age 12.

**Eligibility:** No history of arson

**Fees:** None

**Hours:** 24 hours a day/7 days a week

**Intake Procedure:** Interview with a caseworker

**Geographic Area Served:** Open

#### **LA POSADA TLC – TRANSITIONAL LIVING CENTER**

**1930 Bassett El Paso, TX 79901**

**(915) 532-8498 Fax (915) 577-9892**

**E-mail:** laposadatlc@yahoo.com

**Services:** Apartments for transitional living/no more than 2 years.

**Eligibility:** Women & couples, age 18 and over/children of all ages

**Fees:** Pay rent on sliding scale

**Hours:** Office 9 a.m. – 5 p.m.

**Intake Procedure:** Appointment for interview

**Geographic area served:** El Paso area

#### **LAS AMERICAS IMMIGRANT ADVOCACY CENTER**

**1500 E. Yandell, El Paso, TX 79902**

**(915) 544-5126 Fax (915) 544-4041**

**Web site:** www.las-americas.org

**Services:** Immigration, unaccompanied undocumented minors, immigrant women's empowerment group for victims of domestic violence, political asylum, detained juveniles, community-organizing group for women, Poder De Las Mujer

**Fees:** None

**Hours:** Monday – Friday, 9 a.m. - 5 p.m.

**Intake Procedure:** Appointment

**Geographic Area Served:** El Paso and surrounding counties

#### **LEE AND BEULAH MOOR CHILDREN'S HOME**

**1100 Cliff Drive, El Paso, TX 79902**

**(915) 544-8777; After hrs. line: (915) 497-6605 Fax: (915) 532-1368**

**Web site:** www.leemoor.org

**Services:** Residential foster care for children; unwed mother counseling; licensed adoption agency; in-home counseling for children and parents; many services for troubled and displaced children and their families.

**Eligibility:** Age 0-18, legal resident of U.S.

**Fees:** Sliding Scale fee.

**Hours:** Monday - Friday, 8 a.m. – 5 p.m.

**Intake:** Worker/Client phone, some walk-in, and more.

**Geographic Area Served:**

#### **LOVE OF LIFE PREGNANCY CENTER**

**8888 Dyer. Suite 315, El Paso, TX 79924**

**(915) 755-1222 Fax (915) 751-3349**

**Services:** Free pregnancy test, prenatal class, parenting (parenting awareness, time management, budgeting), N.O.T., "Life Hurts/God Heals", a 13 week program for 7<sup>th</sup>-12<sup>th</sup> grade girls, women's arts/crafts & life skills class, youth & Bible club, court mandated tobacco/parenting classes, counseling, mentoring, and community service hours. On availability, baby diapers/ formula/food, baby/infant/toddler clothing, men/women/maternity clothing.

**Eligibility:** Pregnant teens, teen parents and families up until the youngest child reaches the fifth birthday.

**Fees:** Stop Smoking Class \$5; court mandated parenting class \$25.

**Hours:** Tuesday, noon – 6 p.m.; Wednesday, noon – 5 p.m.; Thursday, 1:30 - 6 p.m.; Friday, noon – 6 p.m.; Saturday, classes only.

**Intake Procedure:** Fill out intake form.

Accessible to Persons with Disabilities: Y

**Geographic Area Served:** El Paso and neighboring towns, Juarez

**Other:** 501 (c3) non-profit tax exempt, faith based. No paid staff; volunteers and mentors are needed. We accept clothing, household items.

#### **LUTHERAN SOCIAL SERVICES**

**5959 Gateway West, Suite 244, El Paso, TX, 79925**

**(915) 598-5410 Fax (915) 598-6220**

**Web site:** www.lsss.org

**Services:** Foster care, adoption, birthparent counseling.

**Eligibility:** Resident

**Fees:** None to birthparent/sliding fee scale to adoptive parents.

**Hours:** Monday Friday, 8: 30 a.m. – 5 p.m.

**Intake Procedure:** Referral, walk-in, appointment preferred.

**Geographic Area Served:** El Paso

**Services:** Unplanned Pregnancy Services (UPS) provides unplanned pregnancy for women in crisis pregnancy; provides services to families desiring to adopt; Families can adopt from the state-managed care system or from the private Domestic Adoption Program with Lutheran Social Services.

**Eligibility:** Determined on a case-by-case basis.

**Fees:** Through the Domestic Adoption Program fees are based on income. In the UPS program there is no fee, nor in the State-managed care program.

**Hours:** 8:30 a.m. to 5 p.m.

Accessible to Persons with Disabilities Y

**Intake Procedure:** By Appointment only

**Geographic Area Served:** El Paso area and Texas

#### **MIRACLE LEAGUE OF EL PASO**

**1312 Morgan Marie, El Paso, TX 79936****(915) 872-9249 Fax (915) 872-8549****E-mail:** Sandie Sparkes Olivar sandieelp@aol.com**Web site:** miracleleagueofelpaso.org**Services:** Provides opportunity for children with any physical and/or mental disability to play baseball.**Eligibility:** Age 3 & olderAccessible to Persons with Disabilities: Y**Fees:** \$35 registration; player scholarship available**Hours:** Saturdays, 9 a.m. – 4 p.m.**Intake Procedure:** Online registration form or mail to above address**Geographic Area Served:** El Paso, Juarez, and surrounding communities**METHODIST CHILDREN'S HOME EL PASO OUTREACH****5959 Gateway West, Suite 670 El Paso, TX 79925****(915) 781-0005 Fax (915) 781-0006****E-mail:** Beatrice Bejarano ocbeatrice@hotmail.com**Web site:** www.methodistchildrenshome.org/insideout.html community services**Services:** Counseling, parenting classes, workforce readiness counseling, resources referrals, financial assistance, and transition assistance for incarcerated parents.**Eligibility:** Anyone who has a child living with them 0-17 yrs old**Fees:** None**Hours:** FlexibleAccessible to Persons with Disabilities Y**Intake Procedure:** Call office (915) 781-0005 and make an appointment to come to the office or have the worker go to the home for the intake.**Geographic Area Served:** All of El Paso and Las Cruces areas**Other:** Our partnership and parenting program identifies family strengths and provides tangible services to help families become self sustaining.**MONTWOOD WELLNESS CENTER, TEXAS TECH DEPT. OF PEDIATRICS****11950 Bob Mitchell Drive, El Paso, TX 79936****(915) 856-5760 Fax (915) 856-5768****Services:** Provides well child check-ups 0-19, sick visit (Immunizations by appt).**Eligibility:** 0-19 yrs.**Fees:** Medicaid, insurance, discount programs, self pay. Please call the center to verify coverage.**Hours:** 8 a.m. - 6 p.m.**Intake Procedure:** Call for appointments and walk-ins**Geographic Area Served:** El Paso County Area**MOTHERS AGAINST DRUNK DRIVING (MADD)****6070 Gateway East, Suite 217, El Paso, TX 79905****(915) 779-1987 Fax (915) 779-2084****E-mail:** west.tx@madd.org**Web:** www.madd.org**Services:** Victim services, activism, education**Eligibility:** Victims of alcohol –related crashes**Fees:** none**Programs:** Youth, Volunteer, Community Service, MIP, VIP, Presentations all ages**Hours:** Monday – Friday, 8 am- 5 pm**Intake procedure:** Office Visit**Geographic Area Served:** West Texas Region**MOTIVATION EDUCATION & TRAINING, INC. (MET)****1359 Lomaland Dr. Room 701, El Paso, TX 79935**

**(915) 598-9071 Fax (915) 598-2967**

**E-mail:** met09@htg.net

**and**

**206 8<sup>th</sup> St., Fabens, TX 79838**

**(915) 887-2792 Fax (915) 887-2798**

**E-mail:** Fabens@met.inc.

**Services:** Migrant and seasonal agriculture workers and family members. Employment, classroom training, work experience training. On-the-job training.

**Eligibility:** Agricultural worker and dependents. "Have you or your parents worked in agriculture during the last 24 months? You could qualify for training or for employment services."

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. - 4:30 p.m.

**Intake Procedure:** Approximately 2 ½ hours. See documents needed to qualify below.

**Geographic Area Served:** El Paso County and surrounding area.

**Other:** MET provides services in twelve other offices in Texas, four offices in Louisiana, four offices in Minnesota and two offices in North Dakota.

**Documents needs to Qualify:** 1. Document establishing your identity (passport/ID or valid US driver's license) 2. Social security card(s) -spouse and/or dependents 3. Birth certificate(s) -spouse and/or dependents. 4. Marriage certificate 5. Documents establishing agricultural work performed within the last 24 months and earnings of at least \$800 during a 12-month period along with documents for any non-agriculture work performed (check stubs or receipts, W-2 forms, wage statement) 6. All household income 7. Most recent income tax form and marriage certificate 8. Registration with the Selective Service if born after 1959 and entered the US before age 26. 9. If applicable, information on any social security, food stamp, or unemployment benefits that are being received or that have been received in the last 24 months.

#### **N.A.P.M. EL PASO, INC.**

**P.O. Box 971806, El Paso, TX 79997-1806**

**(915) 581-8954**

**Services:** Free membership, educational and training opportunities to full time college students.

**Eligibility:** Full time college students.

**Fees:** Free for college students in the business area.

**Hours:** Monthly meetings plus seminar and study group events.

**Intake Procedure:** Contact membership chairperson and/or academic advisor.

**Geographic Area Served:** El Paso/Las Cruces/Juarez Mexico

#### **NATIONAL SUICIDE PREVENTION LIFELINE**

**1-800-273-TALK (8255)**

**TTY 1-800-799 4TTY (4889)**

**Web site:** [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

**Services:** Provide immediate assistance to individuals in suicidal crisis by connecting them to the nearest available crisis center in their area - suicidal prevention and intervention services through a toll-free telephone number.

**Eligibility:** N/A

**Fees:** None

**Hours:** 24 hours a day/7 days a week

**Intake Procedure:** N/A

**Geographic Area Served:** Nationally

**Other:** This is the only national suicide prevention and intervention telephone resource funded by the Federal Government. It is a network of local crisis centers providing suicide prevention and intervention services through a toll-free telephone number.

#### **NEW BEGINNINGS OF TEXAS, INC.**

**1810 E. Rio Grande El Paso, TX**



**(915) 838-0492 Fax (915) 532-0020**

**Services:** Drop out recovery, truancy and gang prevention/intervention

**Eligibility:** Students in the El Paso Independent School District only.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake:** School referral

**Geographic Area Served:** all EPISD students only

**NEW BEGINNINGS OUTPATIENT SERVICES, INC.**

**6044 Gateway East Suite 610, El Paso, TX 79905**

**(915) 771-0990, Fax (915) 771-0991**

**Services:** Adolescent substance use counseling; Adult substance use counseling; drug prevention children & adolescents; gambling Counseling.

**Eligibility:** N/A

**Fees:** Medicaid, Private Insurance, Flexible payment plans

**Hours:** Monday – Friday, 9 a.m. – 8 p.m.; Saturday, 9 a.m. – 2 p.m.

**Intake Procedure:** Call for appointment

**Geographic Area Served:** El Paso & County

**OFFICE OF THE ATTORNEY GENERAL - CRIME VICTIMS SERVICES**

**401 E. Franklin, Suite 530**

**El Paso, TX 79901**

**(915) 834-5815 Fax (915) 834-5825**

**1-800-983-9933**

**Services:** Provide pamphlets, brochures, training, seminars, presentations regarding crime victims, consumer fraud, and child abuse, and financial assistance to victims of violent crime.

**Eligibility:** Anyone who lives in the U.S. or Texas. Citizenship is not a requirement

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. to 5 p.m. (office); anytime for training events.

**Intake Procedure:** Through law enforcement

**Geographic Area Served:** West Texas

**OPPORTUNITY CENTER FOR THE HOMELESS, Emergency Night Service**

**1208 Myrtle Avenue, El Paso, TX 79901**

**(915) 577-0069 Fax (915) 544-2459**

**Services:** The Opportunity Center operates the Emergency Shelter Program for homeless men and women and the Day Resource Center program that offers a variety of services to include clothing closet, meal program, showers and case management.

**Eligibility:** Must be homeless

**Fees:** None

Accessible to Persons with Disabilities: Y

**Hours:** Day Resource Center ( Agency Programs) Monday – Friday, 8 a.m. – 5 p.m.; Emergency Night Shelter Monday – Sunday, 5 p.m. - 6a.m.; Day Resource Center open 24 hours a day for refuge for the homeless

**Intake Procedure:** Client must complete application and intake packet for night shelter and agency services.

**Geographic Area Served:** El Paso County

**OUTREACH HEALTH SERVICES**

**10501 Gateway West, Bldg. 12 Suite 101, El Paso, TX 79925**

**(915) 595-8729 Fax (915) 595-6781**

**E-mail:** Eva Becerra

evab@outreachhealth.com

**Services:** Skilled Nursing – Providers Services, Adult Day Care-Pediatrics

**Eligibility:** Medicare & Medicaid

Accessible to Persons with Disabilities: Y

**Fees:** Variable

**Hours:** 8 a.m. – 5 p.m.

**Intake Procedure:** Call (915) 774-0271

**Geographic Area Served:** 7 Counties (Brewster, Culberson, El Paso, Hudspeth, Jeff, Davis, Presidio)

#### **PASO DEL NORTE CIVIL RIGHTS PROJECT**

**2211 E. Missouri, Suite 100, El Paso, TX 79903**

**(915) 532-3799 Fax (915) 532-0621**

**E-mail:** Paulina Baca Paulinatcrp@yahoo.com

**Web site:** www.texascivilrightsproject.com

**Services:** Assist undocumented victims of domestic abuse in filing VAWA Self Petitions and work authorizations.

**Eligibility:** Persons needing above service, especially low-income individuals.

**Fees:** None

**Hours:** Monday – Friday, 9 a.m. – 6 p.m.

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Referrals and phone calls

**Geographic Area Served:** El Paso, Brewster, Culberson, Hudspeth, Jeff Davis, Pecos, Presidio, Reeves, Terrell, Crane, Ector, Howard, Maverick, Midland, Nolan, Curry, Taylor, Tom Green, Ward, Webb, Zavala.

#### **PASO DEL NORTE FOOD BANK**

**300 S. Ochoa St., El Paso, TX 79901**

**(915) 544-5592 Fax (915) 544-1775**

**Services:** Food items

**Eligibility:** Open

**Fees:** None

**Hours:** Distributions on Monday/Tuesday/Thursday, from 2 – 4 p.m.

**Intake Procedure:** Food bank – need letter of referral from social service agency or counselor, social security number, and picture I.D.

#### **PEAK BEHAVIORAL HEALTH SERVICES, LLC**

**5045 McNutt Rd. Santa Teresa, New Mexico 88008**

**(915) 542-1515**

**(505) 589-3000 Fax (505) 589-2822**

**E-mail:** Charlie Garcia Charlie.Garcia@psysolutions.com

**Web site:** Psysolutions.com

**Services:** In-patient and out-patient psychiatric and substance abuse treatment

**Eligibility:** Requires assessment for admission criteria.

**Fees:** Accepts New Mexico and Texas Medicaid, Medicare, private insurance, and Tri-care provider.

**Hours:** Open 24 hours a day/7 days a week

**Intake Procedure:** Referral and assessment by appointment or walk-in.

**Geographic Area Served:** Southern New Mexico and West Texas

**Other:** ROPES course offered for groups at sliding fee scale, depending on availability,

#### **PLANNED PARENTHOOD CENTER OF EL PASO**

**1801 Wyoming, Suite 202, El Paso, TX 79902**

**(915) 544-8195 Fax (915) 544-8377**

**Services:** Specialized sexuality education & prevention programs: Human sexuality; abstinence education; Birth control methods; HIV/AIDS education & prevention; Sexually transmitted diseases; Sexual identity & diversity; Self-esteem & self-efficacy; How to talk to your kids about sex; Growth, development & puberty; Women's & men's health.

Gynecological exams including Pap tests, cervical cancer screening, screening and testing for sexually transmitted diseases, breast exams, screening for anemia and diabetes. Birth control services-all FDA approved methods and supplies (New grant-funded program offers tubal sterilization), emergency contraception, counseling and education, HIV/AIDS testing, counseling and education. Colposcopy, cryotherapy and LEEP services; follow-up care for abnormal Pap tests; mid-life services for women- hormone replacement therapy, endometrial biopsies.

Male Services: screening and treatment for sexually transmitted diseases, vasectomy surgery, education.  
Comprehensive Primary Health Care services for individuals with HIV/AIDS.

**Eligibility:** No eligibility requirements, everyone welcome.

**Fees:** Sliding fee scale based on family size and income. Accessible to Persons with Disabilities: Y

**Hours:** Most clinics open Monday-Saturday with evening hours available. Call for more information.

Appointments preferred, walk-ins welcome.

**Intake Procedure:** Clients should bring proof of age, residence and income.

**Geographic Area Served:** El Paso County.

**Other:** . Some reproductive health care services require parental consent for minors; call for more information.

### **Planned Parenthood Center of El Paso (PPCEP) - Desert Rainbow Center**

*A primary goal of Planned Parenthood's HIV Prevention and Testing programs is to reduce transmission of HIV in West Texas. PPCEP works towards this goal by reaching out to individuals at-risk for HIV and those already infected to prevent transmission to others. PPCEP approaches this goal by providing population-specific interventions to gay, lesbian, transgender, & questioning (GLBTQ), and other populations at high risk for infection, such as high risk heterosexuals (injecting drug users, sex workers, women and their partners, and youth.)*

**918 N. Oregon Street, El Paso TX 79902**

**(915) 543-3062 Fax (915) 543-3206**

**E-mail:** Tony Ramos, Prevention Projects & Marketing Coordinator

Tony.ramos@ppcep.org

**Web site:** ppelpaso.com

**Services:** Serving the needs of gay lesbian transgender and questioning (GLBTQ). HIV/AIDS prevention and education programs; free confidential HIV Testing; social services for HIV/AIDS infected/affected individuals; community education; awareness workshops/community events.

**Eligibility:** Open to all who seek services/support groups.

**Fees:** None. Accessible to Persons with Disabilities: Y

**Hours:** Monday – Friday, 8 a.m.- 6 p.m.; Thursday, 8 a.m.-7 p.m.; Saturday, 10 a.m.–3 p.m.; support/talk groups meet 6-8 p.m. various days of the week.

**Intake Procedure:** Depending on client needs

**Geographic Area Served:** El Paso, Southern New Mexico, and Border region.

**Other:** Library services, meeting rooms, and volunteer opportunities.

### **Planned Parenthood Center of El Paso - Real AIDS Prevention Project**

**918 N. Oregon, El Paso, TX 79902**

**(915) 543-3062**

**E-mail:** Rebecca Manriquez, Program Coordinator

Rebecca.manriquez@ppcep.org

**Services:** Provides information/presentations regarding reproductive anatomy, STD's, HIV, Birth Control; presentations are in Spanish or English. Also provide educational materials in the above areas. HIV testing.

**Fees:** None; all services are free of charge.

**Hours:** Flexible

**Intake Procedure:** Call for services

**Geographic Area served:** Northeast area of El Paso and part of Central (zip codes 79934, 79924, 79904, 79930)

**Other:** Testing is done at Northeast Clinic (755-0012), 9201 Dyer, Suite A, Tuesday/Wednesday/Friday, 8 a.m. –4 p.m.; Monday/Saturday, 8 a.m. – 2 p.m.; Thursday, 8 a.m. – 7 p.m.

### **PREGNANCY HELP CENTER OF EL PASO**

**2301 N. Lee Trevino one block north of Hanks High School inside Vista Hills Church**

**(915) 591-1343 (24 hours)**

**Web site:** www.pregnancyhcep.org

**Services:** Free pregnancy tests, pregnancy termination risk information, sexual health information, baby clothes, maternity clothes, and diapers (must attend a class first), parenting classes, pregnancy loss counseling, and more.

**Eligibility:** N/A

**Fees:** None

**Hours:** Mondays, 4 p.m. – 8 p.m. (last pregnancy test at 7:30 p.m.)

Tuesday/Thursday/Friday, 9 a.m. – 5 p.m. (last pregnancy test at 4:30 p.m.)

Clothing distribution days:

1<sup>st</sup> and 3<sup>rd</sup> Mondays of the month: 6:45 p.m.- 7:30 p.m. (Class 6 p.m. – 6:45 p.m.)

1<sup>st</sup> and 3<sup>rd</sup> Tuesdays of the month: 10:15 a.m. – 11:30 a.m. (Class 9:30 a.m. – 10:15 a.m.)

Clients are required to attend a class and receive a voucher before receiving clothing, diapers, formula, and maternity clothes...

**Geographic Area Served:** El Paso

**Other:** Peer to Peer abstinence presentations

#### **PREVENT BLINDNESS TEXAS – WEST TEXAS BRANCH**

**6044 Gateway East, Suite 220, El Paso, TX 79905**

**(915) 775-1200 Fax (915) 775-1201**

**E-mail:** PBFARWESTTX@aol.com

**Web site:** www.Preventblindness.org/TX

**Services:** The mission of Prevent Blindness Texas is to prevent blindness, preserve sight and enhance and extend the vision life of all Texans. Programs to accomplish this include free vision screening (infants to adults), training and certification of vision screening volunteers, education programs and free eye exams and glasses to eligible clients.

**Eligibility:** To qualify for the free eye exams and glasses, the client must not have any insurance that will cover the expense and be within income guidelines. Call for details and applications.

**Fees:** None for the services.

**Hours:** Monday – Friday, 8 a.m. – 4 p.m., and by appointment.

**Intake procedure:** Application for eye exams/eyeglasses

**Geographic Area Served:** El Paso and surrounding counties.

**Other:** 80% of what a child learns is learned visually. Eye disorders and diseases can lead to delayed development in children and an inability to function productively in adults. Screening and follow up care can prevent loss of vision and resulting difficulties.

#### **PROJECT ARRIBA (Advanced Retraining & Redevelopment Initiative in Border Areas)**

**1155 Westmoreland, Suite 235, El Paso, TX 79925**

**(915) 843-4055 Fax (915) 843-4078**

**E-mail:** projectarriba.org

**Web site:** www.projectarriba.org

**Services:** To Provide long-term, high skilled training and case management services to eligible low income participants who require the occupational skills necessary to access jobs in hard to fill demand occupations that pay a living wage with benefits and a career path.

**Eligibility:** Call office for details

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call for orientation dates

**Geographic Area Served:** El Paso County

#### **PROJECT BRAVO-EL PASO COMMUNITY ACTION AGENCY**

**4838 Montana, El Paso, TX 79902 – administrative office**

**(915) 562-4100 Fax (915) 562-8952**

**Services:** Help with electricity/gas bills; help with back rent or home mortgage payment more than 30 days in arrears (based on available funds); help with weatherizing home; adult education for G.E.D., ESL, and citizenship classes; job placement assistance; affordable rental apartments.

**Eligibility:** Based on needs assessment, income level

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake:** Call office for target area locations

**Geographic Area Served:** El Paso County

**Other:** GED Classes at the Ysleta branch, 400 S. Zaragosa (915) 629-7664 or 311 Eucalyptus Street 542-2624

**PROJECT BRAVO****PATIENT ASSISTANCE PROGRAM (PAP)****Nicotine Replacement Therapy (NRT)****4838 Montana, El Paso, TX 79902 - administrative office****(915) 562-4100 Fax (915) 562-8952****Services:** Provide nicotine replacement therapy (NRT), the nicotrol inhaler and nicotrol NS.**Eligibility:** Low income. Most Pharmaceutical Companies base income on the 2006 Federal Poverty Guideline, but some have higher income allowance. All interested clients are encouraged to go through the process; some cases with higher incomes are eligible based on several expenditures the client might have.**Fees:** \$10 initial processing fee that covers all the medications the client needs; \$5 renewal**Hours:** Monday – Friday, 8 a.m. – 5 p.m.**Intake:** Call for appointment: 915-562-4100, ext. 126, Patient Assistance Program (PAP) Application Processing Center. The process takes about 2-6 weeks depending on the program. Once the client receives the medications they will receive a supply for three months. The client will need to renew their applications every three months.**Geographic Area Served:** El Paso County**Other:** The Patient Assistant Program (PAP) has been in operation since 2002. The medication is provided by U.S. Pharmaceutical Companies.**PROJECT VIDA****3607 Rivera, El Paso, TX 79905****(915) 533-7057 Fax (915) 533-7158****and****Northeast Family Practice, primary health care site****4875 Maxwell St., El Paso, TX 79904****E-mail:** Bill Schlesinger bschlesinger.pv@tachc.org**Services:** Primary care health services, family planning, behavioral health service and counseling, micro-enterprise loans and technical assistance, after school, day care. Transitional living for homeless families, apartments for low and moderate-income families.**Eligibility:** Open**Fees:** Varies with services. Sliding scale for health services; fees for child care; no fees for after school, monthly returnable deposit for transitional living center, rents for apartments, fees for loans but not for loan applications or technical assistance.**Hours:** Monday – Friday, 8 a.m. – 5 p.m.Accessible to Persons with Disabilities: Y**Intake Procedure:** Registration**Geographic Area Served:** El Paso area**RECOVERY ALLIANCE****6000 Welch #22, El Paso, TX 79905****(915) 594-7000 Fax (915) 594-8420****E-mail:** Rosa Jennings rjennings@recoveryalliance.net**Services:** Support group/dual diagnosis**Eligibility:** Open**Fees:** None**Hours:** Monday – Friday, 8 a.m. – 5 p.m. (office)Accessible to Persons with Disabilities: Y**Intake Procedure:****Geographic Area Served:** El Paso area**Other:** Recovery Alliance has a residential 30-day peer recovery for adults only; please see Casa Vida de Salud.**REGION 19 ESC– HOMELESS PROGRAM****6611 Boeing Dr., El Paso, TX 79925****(915) 780-5338 Fax (915) 780-5016****Web site:** www.esc.19.net**Services:** Provides educational tutorial services for homeless students residing in six school districts in rural and urban areas of El Paso County. Ensures that all homeless students, particularly those residing in the targeted substandard subdivision known as “colonias”, are able to enroll, attend and success in school.**Eligibility:** Homeless students**Fees:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Phone contact

**Geographic Area Served:** El Paso and Hudspeth Counties

#### **REGION 19 – MIGRANT EDUCATION PROGRAM**

**6611 Boeing Dr., El Paso, TX 79925**

**(915) 780-5315 Fax (915) 780-5016**

**E-mail:** migrant@esc19.net

**Services:** The Migrant Program works collaboratively with school districts, as well as regional, state, and interstate agencies in an effort to provide high-quality academic and social opportunities for migrant students. Migrant staff serve as advocates for migrant students and design programs to help migratory students overcome education disruption, cultural and language barriers, social isolation, various health-related problems and other factors that inhibit the ability of migrant students to do well in school.

**Eligibility:** Assessment of eligibility done by trained recruiters to determine qualifications for program.

**Fees:** None

**Intake Procedure:** Call Hotline (915) 780-5309 or TX Hotline 1-800-234-8848

**Geographic Area Served:** El Paso and Hudspeth Counties.

#### **RESCUE MISSION**

**1949 West Paisano, El Paso, TX 79922**

**(915) 532-2575 Fax (915) 532-2762**

**Services:** Short term aid for needy; lodging & meals for 3 nights; clothing, household furnishing; 2 showers per day; food for needy when available. Assist in job placement; counseling, other basic needs.

**Eligibility:** Need; any state

**Fees:** None.

**Hours:** 7 days a week/24 hours a day

**Intake Procedure:** Walk-ins; need ID or social security

**Geographic Area Served:** El Paso area

#### **RIO GRANDE COUNCIL OF GOVERNMENTS - AREA AGENCY ON AGING**

**1100 N. Stanton St. #610, El Paso, TX 79902**

**(915) 533-0998 Fax (915) 544-5402**

**E-mail:** Rosa M. Rangel, Information & Referral Specialist

rosar@riocog.org

**Web site:** www.riocog.org

**Services:** Provide information & referral and refer appropriately. Grandparents Raising Grandchildren Caregiver Support Group.

**Eligibility:** Must be 60 years of age or older.

**Fees:** None

**Hours:** Monday – Thursday, 8 a.m. – 5:30 p.m.; Friday 8 a.m. - noon

**Intake Procedure:** call or visit office

**Geographic Area Served:** El Paso, Brewster, Culbertson, Jeff Davis, Presidio, and Dona Ana counties.

#### **SALVATION ARMY (THE) administrative office**

**4300 E. Paisano, El Paso, TX 79905**

**(915) 544-9811 Fax (915) 544-7469**

**Services:**

Social services: emergency food assistance; emergency shelter for families

Senior citizen housing: 3926 Bliss Avenue.

Church services: Programs include youth, women's ministry, Bible study and Sunday morning worship activities; locations at 4900 Hercules Avenue (915) 755-4168 and Temple Corps (Spanish), 520 East Road (915) 592-9099.

Thrift Store, 3920 Morehead (915) 565-6937 – Household/clothes at nominal prices; for items at no cost, visit the Paisano office for voucher.

**Eligibility:** Determined by need/some cases legal residency required.

**Fees:** None

**Hours:** Monday – Friday, 9 a.m. – 4 p.m.

**Intake Procedure:** Appointment/ referral; walk-ins must bring ID, social security card/birth certificate & rent receipts verifying residency (at least one person needs to be legal resident/citizen). (915) 532-8498.

**Geographic Area Served:** El Paso County

### **SALVATION ARMY (THE) TRANSITIONAL LIVING CENTER**

**1930 Bassett, El Paso, TX 79901**

**(915) 532-8498 Fax (915) 577-9892**

**Services:** Transitional housing for families, with supportive services for all family members.

**Eligibility:** City residents, documented, homeless status

**Fees:** none/30% of income (adjusted)

**Hours:** 7 days a week/ 24 hours a day

**Intake Procedure:** Referral, application, interview; pay 30% of income/2 year program

**Geographic Area Served:** City of El Paso

### **SEABORNE CHALLENGE PROGRAM – NATIONAL GUARD**

**P.O. Box 16929**

**Galveston, TX 77552-6929**

**Toll-free: 1-866-SEA-BORN**

**Web site: [www.ngycp.org](http://www.ngycp.org)**

**Services:** A program that provides education, training, career development and service to the community for at risk youth who are not performing well in high school. Seaborne addresses the distressing economic and social problems that result when students drop out of school (more on page 3).

**Eligibility:** Males or females, ages 16-18 years on or before the first day of the class, U.S. citizen & Texas resident; willing and able to remain drug free ; no felony charges nor convictions; not meeting their educational potential; sincere desire to change the direction of their life, and does the work required to apply for this highly competitive position.

**Fees:** None

**Hours:** On site at Seaborne campus for 5 ½ months; then return home under tutelage of designated mentor for 1 year to continue education and training.

**Intake Procedure:** Submit packet (obtain from web site)

**Geographical Area Served:** Texas

### **SEXUAL TRAUMA & ASSAULT RESPONSE SERVICE (STARS)**

**710 N. Campbell, El Paso, TX 79902**

**(915) 533-7700 Fax (915) 533-6727**

**E-mail: [www.starelpaso.org](http://www.starelpaso.org)**

**Services:** Respond to all victims of sexual assault, to provide public education or awareness of sexual assault, free supportive counseling to victims of secondary victims.

**Eligibility:** Anyone

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake:** Appointment

**Geographic Area Served:** El Paso and outlying areas

### **SIERRA CLUB, INNER CITY OUTINGS (I.C.O.)**

**348 Higley Circle, El Paso, TX 79928-6700**

**(915) 852-3011 Fax (915) 852-4688**

**E-mail: [tmertig@earthlink.net](mailto:tmertig@earthlink.net)**

**Web site: [www.ico.sierraclub.org/elpaso/pages/home.htm](http://www.ico.sierraclub.org/elpaso/pages/home.htm)**

**Services:** Environmental education for inner city youth and others who may lack the opportunity for experiences in nature, such as camping, canoeing, biking, fishing, and community service projects. I.C.O. is an outreach program of the Sierra Club and provides volunteer guides, lends equipment, and assists with costs of activities.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 8 p.m.

Accessible to person with disabilities Y

**Contact Person:** Ted Mertig, I.C.O. Coordinator

**Intake Procedure:** Group outings are formally approved at monthly steering committee meeting. Call for details.

**Geographic Area Served:** El Paso and outlying areas.

**SIERRA TEEN HEALTH RESOURCE CENTER:**

**4717 Hondo Pass Ste F, El Paso, TX 79924**

**(915) 755-Teen (8336) Fax: (915) 751-7599**

**Hours:** Monday – Friday, 9 a.m. – 6 p.m.

**Ysleta Health Clinic, 110 Candelaria**

**(915) 859-8336 Fax: (915) 859-1784**

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Armijo Rec Center, 710 E. Seventh St.**

**(915) 532-8336 Fax: (915) 532-8344**

**Hours:** Monday – Friday, 9 a.m. – 6 p.m.

**Services:** Free Pregnancy test, physician referral, assistance with Medicaid process. Early prenatal intervention, ensuring well Mom - well baby.

**Fees:** None

Accessible to person with disabilities: Y

**Intake Procedure:** No appointment necessary

**Geographic Area Served:** El Paso County/New Mexico/Mexico

**Other:** Services not only for Teens/no solo para adolescentes - for all women/para todas mujeres

**SOCORRO INDEPENDENT SCHOOL DISTRICT - COMMUNITY EDUCATION PROGRAM**

**Rio Vista, Annex Building, 313 S Rio Vista Rd., El Paso, TX 79927**

**(915) 937-1700 fax (915) 937-1701**

**Services:** Community Education provides assistance and education to the people of the Socorro community through Adult Basic Education and Family Literacy programs. English as a second language (ESL), and GED (English and Spanish) and computer classes, day time classes, held Monday – Friday at the Community Learning Center, 313 S. Rio Vista Road and H.D. Hilley Elementary at 693 N. Rio Vista Road. Evening classes for ESL and GED are held Monday – Thursday, from 6 – 8 p.m., ESL classes at El Dorado High School, 12402 Edgemere and Sierra Vista Elementary, 1501 Bob Hope. ESL and GED offered at the Community Learning Center and Jane A. Hambric School, 3535 Nolan Richardson. Saturday classes for ESL and GED available 8:30 a.m. – 12:30 p.m. at the Community Learning Center.

**Fees:** Free

**SOUTHWEST CHAPTER AUTISM SOCIETY OF AMERICA**

**1340 Murchison St., El Paso, TX 79902**

**(915) 772-9100 Fax (915) 313-0405**

**E-mail:** [www.swasa@sbcglobal.net](mailto:www.swasa@sbcglobal.net)

**Web site:** [www.swasa.com](http://www.swasa.com)

**Services:** Provide information and support for persons within the autism spectrum and their families.

**Fees:** None

Accessible to person with disabilities: N

**Hours:** Vary

**Intake Procedure:** Call for appointment

**Geographic Area Served:** El Paso County, Southern New Mexico, Juarez

**STATE BAR OF TEXAS** – Lawyer Referral Information Service helps find lawyers for persons in counties where there is no local lawyer referral service. Call 1-800-252-9690 or 1-877-9TEXBAR toll free. The Lawyer Referral Service staff will give you a lawyer contact. When you call to schedule a meeting, please tell them you were referred by the State Bar of Texas. Your 30 minutes of legal consultation will cost \$20. After the initial half-hour, you and the attorney can negotiate fees, if you decide to authorize the lawyer to take on your legal problem.



**SUPERIOR HEALTH PLAN****6070 Gateway East, El Paso, TX 7905****(915) 778-7835 Fax (915) 778-7776****E-mail:** Olaya Lares olares@centene.com**Web site:** Superiorhealthplan.com**Services:** HMO for Star Program, managed care Medicaid and CHIP programs (for assistance in filling out application contact the Superior office).**Eligibility:** Children and Adults in the need of medical services.**Fees:** Based on incomeAccessible to Persons with Disabilities Y**Hours:** Office hours Monday - Friday, 8 a.m. – 5 p.m. (nurses available 24 hours)**Intake Procedure:** For children use Medicaid hotline: 1-866-KIDSMED; for adults go to HHSC office (see Health and Human Services)**Geographic Area Served:** El Paso, Culberson, Austin, San Antonio counties**Tattoo Removal Program – See El Paso Tattoo Removal Program****TEXAS A & M UNIVERSITY COLONIAS PROGRAM****10400 Socorro Rd., El Paso, TX 79927****(915) 860-9528 or 1-888-PRC-TEXX Fax (915) 860-9573****E-mail:** Susan Hernandez shernandez@archmail.tamu.edu

Juan C. Garcia jcgarcia@archmail.tamu.edu

Victor Parra vparra@archmail.tamu.edu

**Website:** www.prc10.org**Services:** Clearinghouse for distribution of literature related to alcohol, tobacco and other drugs; library of research material and videos; presentations (see below).**Eligibility:** No requirements**Fees:** All services are free to the consumer**Hours:** Monday – Friday, 8 a.m. – 5 p.m.**Intake Procedure:** Walk in basis**Geographic Area Served:** DHHS Region 10 (El Paso, Hudspeth, Culberson, Jeff Davis, Presidio, and Brewster)**Other:** Presentation topics

Alcohol

Cocaine

Ecstasy

Heroin

Inhalants

Marijuana

Methamphetamines

Tobacco

**TEXAS ACCESS ALLIANCE****Texas STAR / Texas Health Steps Outreach and Informing****221 N. Kansas Ste 600, El Paso, TX 79901****(915) 544-1962 Fax (915)544-1519****Regional Manager:** Linda M. Hendry**E-mail:** linda.m.hendry@txaccess.com or monicaesparza@maximus.com**Services:** Enrollment and Health Education Services to Medicaid Eligible Clients.**Hours:** Monday – Friday, 8 a.m. - 5 p.m.Accessible to Persons with Disabilities: Y**Intake Procedure:** Outreach to Medicaid eligibles- to include pregnant women and children**Geographic Area Served:** for STAR Program: El Paso County; for Texas Health Steps: El Paso, Hudspeth Culberson, Jeff Davis, Brewster and Presidio counties

**TEXAS COOPERATIVE EXTENSION****190 San Elizario Rd, Clint, TX 79838****(915) 851-2515 Fax (915) 851-5312****Web site:** <http://elp.tamu.edu>**Services:****4-H Youth Development;** contact Jimmy Rodgers, Agent

Offers informal education programs that teach leadership skills, self-esteem, decision-making and helps develop goals, speaking skills and exercising power of choice. 4-H activities for youth 9-19 years old include community youth programs and clubs and after school programs at numerous sites. 4-H Clover Kids for K-2<sup>nd</sup> grade.

**Better Living for Texans (BLT);** contact Socorro Moreno, Assistant

Assists limited resource families to increase well being, maximize resources through budgeting/sound decision-making, and economical/nutritional food choices.

**Expanded Nutrition Program (ENP);** contact Inez Burcham, Agent, 5100 El Paso Drive, 79905, (915) 772-0475 Fax (915) 771-6502.

Teaches (series of classes) nutrition, food safety, budgeting and physical activity to low-income families with children, pregnant women and youth. Classes can take place in schools and clinics. Nutrition classes targeting 3<sup>rd</sup> and 4<sup>th</sup> grade conduct food demonstration to illustrate low-cost nutritional recipes.

**Family and Consumer Science;** contact Virginia Alonso, Agent

Provides education information on family/family member issues such as resource (money) management, family relations, child development, health education, and nutrition and food safety.

**Natural Resources - Earth Kind**

Information on alternatives to pesticides and harsh chemicals, how to recycle yard waste, proper pesticide usage, nutrient management and conservation through the use of workshops, and displays at local events. Master Naturalists help disseminate information on our local Chihuahuan Desert.

**Agriculture;** contact Dr. Jaime Iglesias

Commercial dairy and crop producers educational support in the areas of laws and regulations, improved farming cultural practices, up-to-date insect pressure information, marketing information and the latest research based information in order to "fine tune" our agriculture production skills.

**Community and Economic Development;** contact Orlando Flores, Agent

Program works within the community providing research based information and educational programs in the areas of small business/agribusiness and rural housing programs, also supports events and tourism in El Paso's historic Mission Valley.

**Entomology;** contact Dr. Salvador Vitanza

Information on Integrated Pest Management to help farmers monitor agricultural pests in cotton, pecan and other crops. Proper Pesticide Use offers information on type of pesticide to use and how to safely treat for common household and plant pests. Extension also assists the public in identifying pests and what methods to use for control.

**Horticulture;** contact Daphne Richards, Agent

Public information on care of plants and vegetables in the El Paso area - how to plant/what chemicals to use. Water Smart tips are topics of information for homeowners through various horticulture programs and workshops. Master Gardeners, a trained volunteer group, answer questions on plants via phone and local events as well as work on demonstration plots with native/various plants well adapted to the El Paso area.

**Eligibility:** Varies by program**Fees:** 4-H - None (some projects may require an investment to get started); fees vary with other programs**Hours:** Monday – Friday, 8 a.m. – 5 p.m. (office)Accessible to Persons with Disabilities Y**Intake Procedure:** Contact office**Geographic Area Served:** El Paso County**Other:** Texas Cooperative Extension is a state educational agency in Texas A&M University System in partnership with the County of El Paso.**TEXAS DEPT. OF PROTECTIVE & REGULATORY SERVICES (TDPRS)– See Child Protective Services****TEXAS DEPT. OF TRANSPORTATION - MEDICAL TRANSPORTATION PROGRAM****Toll free: 1-877-633-8747****E-mail:** Marta E. Saldaña [msaldan@dot.state.tx.us](mailto:msaldan@dot.state.tx.us)

**Web site:** [http://www.dot.state.tx.us/services/public\\_transportation/medical\\_transportation](http://www.dot.state.tx.us/services/public_transportation/medical_transportation)

**Services:** Transportation to medical appointments. May use Sun Metro Bus system within city of El Paso.

**Eligibility:** Current and eligible Medicaid benefits

**Fees:** None

Accessible to Persons with Disabilities: Y

**Hours:** Transportation available Monday - Saturday; Intake hours to schedule are Mon. – Fri., 8 a.m. – 5 p.m.

**Intake Procedure:** Call toll-free 1-877-633-8747 during intake hours (Mon.-Fri., 8 a.m. – 5 p.m.) with a 48-hour notice of appointment time.

**Geographic Area Served:** 36 counties of West Texas

**Other:** Van service available in areas where mass transit is not available.

**TexasLawHelp.org** is a web site that provides free, reliable legal information to those who cannot afford legal help: protection from domestic violence; divorce; landlord-tenant issues; wills; debt collection; Medicare and Medicaid; child custody; disability issues. Also available: a listing of legal aid offices and volunteer legal programs in your community that provides free or low-cost legal aid to eligible individuals. If you do not qualify for legal aid, you can contact the El Paso Bar Association at (915) 532-7052 or the State Bar of Texas Lawyer Referral Service at 1-800-252-9690 for information about reduced-fee legal help.

#### TEXAS LION'S CAMP

8888 Dyer, Suite 315, El Paso, TX 79924

(915) 757-6566 Fax (915) 755-3413

**Services:** Camp for handicapped & diabetic children; transportation included. Camp session is 1 week in July. Register January-February; must have a doctor's health form that is no more than 6 months old. First come-first serve.

**Eligibility:** Texas residents

**Fee:** None

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call 757-6566 for application/information

**Geographic Area Served:** Texas

**Other:** Texas Lion's collects old eyeglasses for repair and redistribution to indigent areas.

#### TEXAS MEDICAL AND HEALTHCARE PARTNERSHIP (TMHP)

P.O. Box 204270 MC-C04, Austin, TX 78720-4270

(915) 779-2249 or (915) 921-0174 Fax (915) 779-2100 or (915) 921-1672

E-mail: [Elizabeth.chavez@tmhp.com](mailto:Elizabeth.chavez@tmhp.com)

**Service:** Serves clients with administered Medicaid (Texas Health Network). Provides health education and case management services.

**Fee:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Direct contact.

**Geographic Area Served:** El Paso until Sept. 06; Hudspeth, and Culberson counties

#### TEXAS NATIONAL GUARD COUNTER DRUG PROGRAM, DRUG DEMAND & REDUCTION

(El Paso Police Department Youth Initiative Program, Auxiliary Support Division)

911 N. Raynor, El Paso, TX 79903

(915) 564-7274 Fax (915) 564-7098

Email: SSG Adrian Lopez [adrian.e.lopez@us.army.mil](mailto:adrian.e.lopez@us.army.mil)

**Services:** Provide education in the dangers of abusing drugs, Alcohol & Tobacco. Provide educational pamphlets, power point presentations and photos of the typical drugs out in our streets (more on page 2).

**Eligibility:** School age children and adults

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 4:30 p.m.

**Intake Procedure:** Contact SSG Adrian Lopez; written request required for service outside of the geographic area listed below.

**Geographic Area Served:** El Paso County

**TEXAS RIO GRANDE LEGAL AID, INC.****1331 Texas Ave. El Paso, TX 79901****(915) 585-5100 Fax (915) 544-3789****Intake Toll Free Numbers: 1-866 988-9996 or 1-888-988-9996****Web site:** www.TRLA.org**Services:** Legal assistance and guidance in civil matters to income-eligible El Pasoans, such as: divorce cases involving domestic violence, custody; public benefits, such as food stamps denials; housing issues such as evictions, disability rights, wills and other estate matters, power of attorney for medical/school/financial needs, consumer protection, displaced workers, employment matters including farm worker cases, and other issues.**Eligibility:** Must be indigent.**Fees:** No fees**Hours:** Monday – Thursday, 8 a.m. – 9 p.m.**Intake Procedure:** Call for appointment.**Geographic Area Served:** West & South Texas, including Travis County**Other:** (formerly El Paso Legal Aid Assistance Society and Texas Rural Legal Aid)**TEXAS YOUTH COMMISSION - SCHAEFFER HALFWAY HOUSE****12451 Garment Road, El Paso, TX 79938****(915) 856-9324 Fax (915) 856-9326****E-mail:** Frank Rios Frank.Rios@tyc.state.tx.us**Web site:** www.tyc.state.tx.us**Services:** Medium restriction facility (24-bed) for male youths, ages 15 to 21, placed by court order.

Community-related services include:

- 1) Presentations - juvenile delinquency prevention presentations to elementary, middle and high schools.
  - 2) Intervention - limited professional counseling (initial consultation/referral) to youths and their parents.
- Available to speak with school counselors/parents concerning at-risk behaviors.

**Eligibility:** Juvenile must be court committed for facility placement; no requirements for community services**Fees:** None**Hours:** Monday – Friday, 8 a.m. - 5 p.m.Accessible to Persons with Disabilities: Y**Intake Procedure:** Tracking log for court placement. Call office to request presentation and/or counseling.**Geographic Area Served:** El Paso community**Other:** College and university internships slots available.**THINK COLLEGE NOW****EL PASO COLLABORATIVE FOR ACADEMIC EXCELLENCE****UNIVERSITY OF TEXAS AT EL PASO****500 W. University, Education Building, Room 413, El Paso, TX 79968****Fax (915) 747-5144****Contact:** Elda Acosta, Coordinator (915) 747-8778 eacosta6@utep.edu or

Isela Peña, Coordinator (915) 747-8638 ipena3@utep.edu

**Services:** Presentations to classrooms to encourage all students to enroll in the Recommended High School Program, or above, to graduate as Texas Scholars. Incentives and recognition: local employers, with school district personnel, work to ensure that students remain enrolled in the Recommended High School Program throughout high school.**Eligibility:** Open**Hours:** Monday – Friday, 8 a.m. – 5 p.m.**Intake Procedure:** Call office**Geographic Area Served:** Open**THOMASON HOSPITAL, WOMEN'S HEALTH CENTER****4824 Alberta, Suite 403, El Paso, TX 79905****(915) 532-5454 Fax (915) 521-7980****E-mail:** Lelia Onsurez, Community Health Educator

fonsurez@thomasoncares.org

**Services:** For women - paps, birth control, STD's screening and treatment if necessary, counseling.For men: STD's screening and treatment, testicular and prostate exams.

Community presentations/education:

STD's

HIV/AIDS

BCM's

Sexual Responsibility- Teen Pregnancy Prevention

How to Talk to Your Kids About Sexuality, Growth and Development

Parenting "P.S. I Love" You program

Teen Advisory Board - 14 week training, starting mid October every year, a Teen Peer Education

Program for 7th and 8th graders only, where teens learn how to help themselves and others.

**Eligibility:** 19 years and older/income based; for 18 years and under, all services are free of charge and confidential (parent permission not required.)**Fees:** Income based**Hours:** Monday – Friday, 8 a.m. – 5 p.m.; Wednesday, 11 a.m. – 8 p.m.; Saturday, 8 a.m. - noon**Intake:** Referrals, walk-in.**Geographic Area Served:** El Paso County**THOMASON HOSPITAL TRAUMA DEPARTMENT – INJURY PREVENTION AND EDUCATION****4815 Alameda Ave.****El Paso, TX 79905****(915) 521-7556 Fax (915) 521-7709****E-mail:** Gloria Salazar gsalazar@thomasoncares.org or

Anna Red ared@thomasoncares.org

**Services:** Community outreach injury prevention education through presentations and safety/health fairs.

Professional trauma educational courses are also offered. Thomason Trauma Department is the lead agency for Safe Kids El

Paso coalition. Safe Kids is one of more the 450 coalitions in 16 countries that bring together health and safety experts, educators,

corporations, foundations, governments and volunteers to educate and protect families. Their mission is to prevent accidental childhood injury, a leading killer of children 14 and under.

**Eligibility:** Open to all**Fees:** None**Hours:** Monday - Friday, 8 a.m. - 5 p.m.; after hours if requested**Intake Procedure:** Call office for appointment**Geographic Area Served:** El Paso County and Region**THOMASON HOSPITAL TRAUMA DEPARTMENT – OUTREACH, SCREENING ASSESSMENT AND REFERRAL PROGRAM (OSAR) and ACCESS to RECOVERY PROGRAM (ATR)****5959 Gateway West, Ste. 520, El Paso, TX 79925****(915) 521-7818 Fax (915) 521-7397****E-mail:** Michael Banegas mbanegas@thomasoncares.org**Services:** The OSAR Program offers free drug and alcohol screening, assessment, and referral; motivational counseling, crisis help line services; transportation provided to get to treatment.

The Access to Recovery (ATR) program is open to all probationers and drug court referrals with substance abuse problems. Treatment, recovery support, family therapy, GED, job placement assistance, child care, transportation to treatment and other services available.

**Eligibility:** Texas residents only**Fees:** NoneAccessible to Persons with Disabilities: Y**Hours:** Monday – Friday, 8 a.m. – 5 p.m.; after hours if requested.**Intake Procedure:** Face to face assessments at the above address.**Geographic Area Served:** El Paso County**Other:** Crisis Help Line is available at 1-866-373-1253.**TOTAL QUALITY MANAGEMENT EDUCATION CENTER****2104 E. Yandell Ste. E-1, El Paso, TX 79903**

**(915) 532-3292 Fax (915) 532-3163**

**E-mail:** tqmeducation@yahoo.com

**Services:** Alcohol Awareness program for minors, Tobacco Awareness

**Eligibility:** Offenders and community welcome.

**Fees:** Alcohol Education \$35 (6 hrs) Tobacco Cessation \$39 (8 hrs.) Drug Education \$55 (15 hrs.)

**Hours:** Monday – Friday, 9 a.m. – 5 p.m.

**Intake Procedure:** Walk-in no appointment required for registration.

**Geographic Area Served:** El Paso County, Culberson, Brewster, Jeff Davis ad Presidio Counties.

#### **TRINITY RECOVERY CENTER MEDICAL DETOX CENTER**

**6000 Welch, Suite A-2, El Paso, TX 79905**

**(915) 772-9111 Fax (915) 775-4646**

**Web site:** www.homewardboundinc.org

**Services:** Detox facility for people with drug and alcohol addictions. Support services (Casa Vida de Salud) for dual diagnosis & indigent must be referred through Trinity Recovery.

**Eligibility:** Accepts patients who can't afford to pay, the underinsured, and those who can pay for treatment. Support services for dual diagnosis & indigent must be referred through Trinity Center.

**Fees:** Based on ability to pay

**Hours:** Admissions Monday – Friday, 8 a.m. – 3 p.m.

**Intake Procedure:** Call-in preferred (may be placed on waiting list)

**Geographic Area Served :** Texas residents (veterans)

#### **UNIVERSITY OF TEXAS AT EL PASO (UTEP) STUDENT DEVELOPMENT CENTER**

**500 University, Union West, Room 106, El Paso, TX 79968**

**(915) 747-5670 Fax (915) 747-7400**

**Services:** Health awareness

**Eligibility:** UTEP students/staff

**Fees:** Free

**Hours:** Monday – Friday, 8 a.m. - 5 p.m.

**Intake:** Walk-in

**Geographic Area Served:** El Paso University

#### **UNIVERSITY OF TEXAS AT EL PASO (UTEP) -UPWARD BOUND PROGRAM**

**500 W. University, Graham Hall 208, El Paso, TX 79968**

**(915) 747-5149 Fax: (915) 747-8879**

**Web site:** <http://studentaffairs.utep.edu/upwardbound>

**Services:** Academic assistance to prepare for college, Saturday classes, counseling, college visits, and career awareness activities.

**Eligibility:** Low-income high school students who will be the first in their families to potentially earn a bachelor's degree. Need to demonstrate academic need.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Application, interview with applicant and parent (s) & exam.

**Geographic Area Served:** El Paso ISD, Ysleta ISD, Anthony ISD, Canutillo ISD

#### **UNITED NEIGHBORHOOD ORGANIZATION (UNO)**

**8660 Montana, Suite I, El Paso, TX 79915**

**(915) 775-1161 Fax (915) 775-1168**

**Services:** Assist people who have been detained by immigration. Will not represent aliens in asylum or refugee cases.

**Hours:** Monday – Friday, 8 a.m. – 5:30 p.m.; Saturday,. 9:30 a.m. - 12:30 p.m.

**Intake:** Walk-in

**Fees:** May charge a nominal fee

**Geographic Area Served:** El Paso, Odessa.

**UPPER RIO GRANDE @ WORK YOUTH SERVICES****1359 Lomaland, El Paso, TX 79935****(915) 887-2550****E-mail:** To email URG@W, log on to [www.urgwdb.org/contact.cfm](http://www.urgwdb.org/contact.cfm)**Web site:** [www.urgwdb.org](http://www.urgwdb.org)**Services:** The URG@W Youth Services is designed to give our participants a competitive edge in the workforce and increase their success in education and employment.**Eligibility:** Must be 14-21 years of age, meet income requirements and have a barrier (basic skills deficient, school dropout, homeless, runaway, foster child, pregnant or parenting, offender, requires additional assistance to complete an education program, or to secure and hold employment).**Fees:** None**Hours:** Monday-Friday, 8 a.m. - 5 p.m.Accessible to Persons with Disabilities: Y**Intake Procedure:** Contact URG@W Youth Services to learn more about the enrollment opportunities near you.**Geographic Area Served:** Counties of Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, and Presidio**UPPER RIO GRANDE COLLEGE TECH-PREP YOUTH CONSORTIUM****6611 Boeing, El Paso, TX 79925****(915) 780-6501 Fax (915) 780-6507****E-mail:** [techprep@esc19.net](mailto:techprep@esc19.net)**Web site:** [www.careersprep.com](http://www.careersprep.com)**Services:** College credit, student presentations on life skills and careers.**Eligibility:** Everyone**Fees:** None**Hours:** Monday – Friday, 8 a.m. – 5 p.m.**Intake Procedure:****Geographic Area Served:** El Paso & rural areas**UPPER RIO GRANDE WORKFORCE DEVELOPMENT BOARD****221 N. Kansas, Suite 1000, El Paso, TX 79901****(915) 772-2002 Fax (915) 351-2790****Services:** The URGWDB is the Fiscal Agent for the workforce Investment Act (WIA) requirements. The mission of the Board is to provide skilled workers for employers and job opportunities for workers.**Eligibility:** Everyone**Fees:** None**Hours:** Monday – Friday, 8 a.m. to 5 p.m.Accessible to Persons with Disabilities Y**Intake Procedure:** Via the one-stop centers and satellite offices.**Geographic Area Served:** Counties of Brewster, Culberson, El Paso, Jeff Davis and Presidio and Hudspeth**U.S. CITIZENSHIP AND IMMIGRATION SERVICES****National Customer Service Center****1-800-375-5283 (Hearing impaired TDD 1-800-767-1833)****International callers 1-785-330-1048****Web site:** [www.uscis.gov](http://www.uscis.gov)**Services:** File an application online, download free forms and instructions, check case status online, make appointment; find nearest local USCIS office; research family genealogy, or access more than 10,000 pages of information on immigration forms, practices, and policy.**U.S. POSTAL SERVICE – MAIN OFFICE****8401 Boeing Dr., El Paso, TX 79910-9995****Web site:** [www.usps.com](http://www.usps.com)**Service:** General delivery service; to receive mail when there is no resident address**Eligibility:** No resident address

**Fees:** None

**Hours:** Monday-Friday, 8 a.m. – 7:30 p.m.; Saturday 9 a.m.- 4 p.m.

**Intake Procedure:** Present ID at U.S. Postal Service office (8401 Boeing Dr.) for general delivery.

**Geographic Area Served:** General information for all locations: 1-800-ASK USPS

#### **VICTORY OUTREACH**

**1305 Rio Grande, El Paso, TX 79901**

**(915) 577-0004**

**Services:** Rehabilitation of substance abusers and other troubled individuals. The home provides food, shelter and spiritual counseling.

**Fees:** None

**Hours:** 7 days a week/24 hours a day

**Intake Procedure:** Walk-in

**Geographic Area Served:** El Paso County

#### **VOLAR CENTER FOR INDEPENDENT LIVING**

**1220 Golden Key Circle, El Paso, Texas 79925**

**(915) 591-0800 Voice/TDD, Fax (915) 591-3506**

**E-mail:** volar@volarcil.org

**Web site:** www.volarcil.org

**Services:** Individual & Systems Advocacy, independent Living Skills Training, Peer Counseling, Information & Referral, Consumer Managed Personal Assistance Services, School Advocacy & Transition, Outreach Services, ADA Technical Consultation, Disability Etiquette & Sensitivity Training, Fair, Accessible & Affordable Housing Information, Employment Seeking Support Services, Fixed Route Training, Home by Choice Nursing Home Relocation Services, Information on Social Security Benefits, Medical Equipment Lending Closet.

**Eligibility:** Persons of all ages and all types of disabilities

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** Preferably call for intake appointment

**Geographic Area Served:** El Paso County

**Other:** Se habla Español

#### **WESTERN TECHNICAL COLLEGE**

**9624 Plaza Circle, El Paso, TX 79927**

**(915) 760-8123 Fax (915) 532-6946**

**E-mail:** Jerry Martin jmartin@wtc-ep.edu

**Web site:** www.wtc-ep.edu

**Services:** Educational opportunities, career training, employment preparation

**Eligibility:** All age groups

**Fees:** No fees for presentations or workshops

**Hours:** Monday – Friday, 8 a.m. – 8 p.m.

**Intake Procedure:** Call or walk-in

**Geographic Area Served:** El Paso and Hudspeth counties

**Other:** The mission of Western Technical College is to provide quality training in a caring professional way that will prepare a new student or upgrade an experienced worker to succeed in modern, high-tech workforce.

#### **WEST TEXAS PARENT EDUCATION NETWORK (WT PEN)**

**1001 Main St. (Coordinating Office), Suite 804, Lubbock, TX 79401**

**(877) 762-1435 Toll free for parents Fax (806) 762-1628**

**E-mail:** Donna Allan wtxpen19@sbcglobal.net

**Web site:** www.Partnerstx.org

**Services:** Assistance: in preparing for an ARD/IEP meeting; understanding a child's record; preparing for mediation; record keeping & letter writing; Information & referral: on disabilities & challenging needs; education rights; special education services, local, regional, state and national resources, statewide membership



organizations and parent support groups; Workshops on parenting, educational rights, ARDs, and IEPs, positive behavioral supports, parent/professional partnerships.

**Eligibility:** Student with disability

**Fee:** None

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call

**Geographic Area Served:** El Paso, Hudspeth counties

#### **YSLETA INDEPENDENT SCHOOL DISTRICT – COMMUNITY LEARNING CENTER**

**121 Padres Drive, El Paso, TX 79907**

**(915) 434-9400 Fax (915) 858-6307**

**Web site:**

**Services:** ESL, Citizenship and GED classes

**Eligibility:** must be at least 18 years to register

**Fees:**

**Procedure:** Register in person at 121 Padres Drive. You must arrive on time; registration takes 3 to 4 hours, and you have to take a test; do not bring children; bring picture ID and Social Security number; bring pen, pencil and paper. Students with referrals from TANF, TWC, JTPA, Corrections or Military branches can register any day, Monday through Friday, from 8 a.m. to 2 p.m.

**Geographic Area Served:**

#### **YSLETA INDEPENDENT SCHOOL DISTRICT – TEEN PARENT SERVICES**

**9600 Sims Dr.**

**El Paso, TX 79925**

**(915) 434-7244 Fax (915) 434-7233**

**E-mail:** Luisa Kell akell@yisd.net

**Web site:** www.yisd.net

**Services:** Academic and social support services are offered to teen parents, pregnant students, or students in a parenting role serving as the primary caregiver of siblings.

**Eligibility:** Enrolled or in need of enrolling into any YISD school.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. – 4:30 p.m.,

**Intake Procedure:** Individual interview at time of enrollment.

**Geographic Area Served:** YISD school district

**Other:** Program participation will assist with counseling, job readiness and career counseling, child care services, transportation, instruction in parenting knowledge and skills, assistance in obtaining services from government/community service organizations, and home instruction during maternity leave.

#### **YSLETA LUTHERAN MISSION**

**301 S. Shutz**

**El Paso, TX 79907**

**(915) 858-2588 Fax (915) 858-2708**

**Services:** Lunch program from 11:30 am – 1 pm; referral to various emergency food pantries, community services and has a thrift store. It has various programs, and hot lunches to all members of the community. Food pantry only available on Sundays after 11:30 am service.

**Eligibility:**

**Fees:**

**Hours:** Lunch 11:30 a.m. – 1 p.m.; food pantry on Sundays after 11:30 a.m.

**Intake Procedure:**

**Geographic Area Served:** Open

#### **YWCA EL PASO DEL NORTE REGION**

**Building Momentum Leadership Institute**

**1600 N. Brown St., El Paso, TX 79901**

**(915) 838-3533 or (915) 533-7475 ext 251 Fax (915) 838-3544**

**E-mail:** Dawn Thurmond, Racial Justice and Professional Development Director  
d.thurmond@ywcaelpaso.org

**Services:** Leadership development for teen girls and women. Participants engage in an intensive training to enhance their leadership skills as well as network with women from the community. Participants complete a community-service project to utilize their newly acquired skills.

**Eligibility:** Must be nominated by a former graduate or call to request nomination. Teens are nominated by school officials or former Leadership graduate.

**Fees:** Community training is offered at no cost. The Institute is also available for a fee for organizations.

**Hours:** Monday - Friday, 8 a.m. - 6 p.m. Weekends on an as needed basis.

**Intake Procedure:** Call to request information.

**Geographic area served:** El Paso County

## **YWCA EL PASO DEL NORTE REGION**

### **Child Care Services (CCS)**

**1600 Brown, El Paso, TX 79902**

**(915) 533-7528 ext. 392 or ext. 396 FAX (915) 313-0058**

**Services:** Child Care Services (CCS) is funded through the Upper Rio Grande Workforce Development Board and provides financial assistance to low-income parents who need childcare for work, training or educational activities.

**Eligibility:** Parent(s) must meet income guidelines and be working or in education/training for at least 30 hours per week (or a combination of activities)

**Fees:** Parent's pay a portion of the cost based on their household income.

**Hours:** Monday - Friday, 8 a.m. - 6 p.m. Some Saturday appointments are available.

**Intake Procedure:** Must to find out if you qualify. When funding is not available, you may be placed on a wait list. When funding is available, eligibility documentation can be provided via telephone or in person.

**Geographic area served:** El Paso, Hudspeth, Culberson, Brewster, Presidio and Jeff Davis Counties.

## **YWCA EL PASO DEL NORTE REGION**

### **Child Development**

**1918 Texas Ave. El Paso, TX 79901**

**(915) 533-2311 (915) 533-7921**

**Services:** The YWCA offers child development programs at 15 sites throughout the city, including the six YWCA branches. All centers are fully licensed by the Texas Department of Family and Protective Services and provide service as Texas Rising Star vendors by the Texas Workforce Board.

**Eligibility:** 6 weeks to 12 years of age.

**Fees:** Call center for details.

**Hours:** vary depending upon site. Please call.

**Intake Procedure:** Call for the location nearest you.

**Geographic area served:** El Paso

## **YWCA EL PASO DEL NORTE REGION**

### **Children Cope With Divorce**

**1600 Brown St., El Paso, TX 79902**

**(915) 838-3518 Fax (915) 533-8132**

**Web site:** [www.ywcaelpaso.org](http://www.ywcaelpaso.org) (click on Coping with Divorce)

**Services:** Helping children cope with divorce, 4-hr/ parent education seminar, as required by the District and County Courts of El Paso.

**Eligibility:** Adults (no children permitted in class; no on-site child care)

**Fee:** \$35 each participant; \$15 each if filing with Texas RioGrande Legal Aid, Inc. and the El Paso Bar Association

**Hours:** Monday – Friday, 8 a.m. – 5 p.m.

**Intake Procedure:** For seminar dates and locations and to pre-register for a class, call the Children Cope with Divorce Coordinator.

## **YWCA EL PASO DEL NORTE REGION**

### **Consumer Credit Counseling Services (CCCS)**

**1600 Brown, El Paso, TX 79902**

**(915) 577-2530 FAX (915) 533-8132**

**Services:** CCCS assists individuals and families who are in financial crisis by working with their creditors to develop a plan to pay off debt and live a cash-based lifestyle. Confidential credit counseling services are available in person, or by phone, or by Internet. CCCS also offers money management education classes on a variety of topics. CCCS is a member of the National Foundation for Credit Counseling (NFCC).

**Eligibility:** Call for details.

**Fees:** Call for fee scale.

**Hours:** Monday – Friday, 8 a.m. - 5 p.m. Some Saturday appointments are available.

**Intake Procedure:** Call to find out if you qualify.

**Geographic area served:** El Paso and Las Cruces

## **YWCA EL PASO DEL NORTE REGION**

### **Project Redirection**

**Office:** (915) 584-4007 Ext. 39 Fax (915) 584-7366

**YWCA Westside Branch:** 313 Bartlett, El Paso, TX 79912

**El Paso ISD:** 915-545-5960 Att: Project Redirection Staff.

**Socorro ISD:** 915-859-0276 Ext 228

**Clint ISD:** 915-859-0276 Ext 231

**Anthony ISD:** 915-584-4007 Ext 29

**Services:** Case management and referral service for pregnant and/or parenting teens ages 12-20 in El Paso County. Case managers work with students and with School Districts liaisons to assist teens referred to the program.

**Goals:** successful graduation or attainment of GED; reduction in the number of subsequent pregnancies, access to prenatal care and to child care while attending school, and other supportive services.

**Eligibility:** Pregnant or parenting teen.

**Fees:** None

**Hours:** Monday – Friday, 8 a.m. - 5 p.m.

**Intake Procedures:** Referrals from area schools, clinics or hospitals.

Case managers contact student at school or at home if necessary to explain and enroll student in program. Assessment of needs and plan of action is worked in tandem with the student.

**Geographic Area Served:** El Paso ISD, Anthony ISD, Clint ISD, and Socorro ISD.

## **YWCA EL PASO DEL NORTE REGION**

### **Racial Justice Initiative**

**1918 Texas Ave., El Paso, TX 79901**

**(915) 533-2311 ext. 261 or ext. 250 FAX (915) 533-7921**

**Services:** Racial justice training and activities for children and community at large. Participants learn about the importance of respect, understanding, acceptance and appreciation. Sessions are appropriate for all age levels from age 3 - adult.

**Eligibility:** none needed

**Fees:** First session is free, charge thereafter. Call for fee scale.

**Hours:** Monday – Friday, 8 a.m. - 5 p.m. Weekends on an as needed basis.

**Intake Procedure:** Call to request information.

**Geographic area served:** El Paso County

## **YWCA EL PASO DEL NORTE REGION**

### **Teen Leadership**

**115 N. Davis, El Paso, TX 79907**

**(915) 859-0276 ext. 226 FAX (915) 859-8605**

**Services:** The YWCA Teen Club assists El Paso's middle school and high school students to develop their leadership skills and contribute to their community through volunteerism. In the process, teens also have fun and make new friends. The YWCA Teen Clubs are sponsored by school faculty members. Activities range from service-learning projects, as well as social activities to include Racial Justice and leadership development, field trips, as well as fun and educational programs.

**Eligibility:** Ages 11 – 18.

**Fees:** None to participate. Small fees for field trips or meals when needed.

**Hours:** Clubs held after school or during lunch; field trips during the week and on Saturdays.

**Intake Procedure:** Club must exist at school site. A minimum of 20 youth must participate at the site in order to exist. School officials or youth can contact the Director for more information.

**Geographic area served:** El Paso County

#### **YWCA EL PASO DEL NORTE REGION**

##### **Sarah McKnight Transitional Living Center**

**3700 Altura, El Paso, TX 79930**

**(915) 566-2762 Fax (915) 566-6262**

**Goals:** To provide a safe, secure housing environment for women with or without children;

To empower homeless women to become employed and to move to permanent housing;

To promote self-esteem and respect for self and for others.

**Services:** Transitional Housing, counseling, case management, job development,

Employment assistance, supportive services, such as life skills, household management skills,

Parenting education.

**Eligibility:** Must be a female 18 yrs of age or older and meet Housing and Urban Development (HUD's) housing eligibility guidelines. Must be a U.S. citizen or legal resident. Women who have self-petitioned for citizenship through the Violence Against Women Act (VAWA) may also apply.

**Fees:** 30% of adjusted monthly income or 10% of total gross income to be given back to participants after successful completion of program.

**Hours:** 7 days a week/24 hours a day

**Intake Procedure:** Agency referrals/self-referrals will be placed on waiting list. Potential participants are invited to Collective Informational meetings held regularly at the TLC. Individual meeting with potential participant follows

**Geographic Area Served:** El Paso and other areas.

Index may not be inclusive of all services provided by an agency.

#### **Abuse:**

Advocacy Center for the Children of El Paso

Alternatives Centre for Behavioral Health

Casa Vida de Salud

Center Against Family Violence (CAFV)-Family Resource Center

Child Crisis Center

Child Crisis Center – Family Resource Distribution Center

Child Protective Services – Texas Dept. of Protective & Regulatory Services

Sexual Trauma & Assault Response Services (STARS)

Thomason Hospital Trauma Dept. – Outreach, Screening, Assessment and Referral Program/Access to Recovery

Trinity Recovery Center Medical Detox Center

#### **Adoption:**

El Paso Adoption Services, Inc.

Lee & Beulah Moore Home

Lutheran Social Services

#### **After School Enrichment Program:**

Central El Paso Community Organization (CEPCO)

El Paso Parks & Recreation Department – Neighborhood Youth Outreach Program

Project VIDA

#### **AIDS:**

International AIDS Empowerment

Planned Parenthood Center of El Paso – Real AIDS Prevention Project

#### **Alcohol Awareness:**

Alternatives Centre for Behavioral Health

Mothers Against Drunk Driving (MADD)

Fort Bliss Army Substance Abuse Program

Texas National Guard Counter Drug Program

Total Quality Management

**Army Community Service:**

Fort Bliss Army Community Service

**Art**

Creative Kids, Inc.

**Asthma:**

American Lung Association

**At-Risk:**

Center for Children STAR Program

Child Guidance Center, El Paso

New Beginnings of Texas, Inc.

Seaborne ChalleNGe Program

**Awareness Information:**

Alternatives Centre for Behavioral Health

American Legion Law Enforcement Post 74 – drug/suicide prevention

Center Against Family Violence (CAFV)

Centro Mujeres De La Esperanza

Child Crisis Center – Abuelos Con Cariño

El Paso County Attorney, Community Prosecutor

El Paso City-County Health & Environmental District

El Paso Police Department Youth Initiative Program

Fort Bliss Army Substance Abuse Program

Fort Bliss Army Community Service

Juvenile Probation Department

Mothers Against Drunk Driving (MADD)

Planned Parenthood Center of El Paso

Planned Parenthood Center of El Paso – Desert Rainbow Center

Texas A & M University Colonias Program

Texas National Guard Counter Drug Program, Drug Demand & Reduction

Texas Youth Commission – Schaeffer Halfway House

Thomason Hospital, Family Planning Service

Thomason Hospital, Trauma Department – Injury Prevention and Education

Total Quality Management Education Center

University of Texas at El Paso (UTEP) Student Development Center

**Camp for Handicapped & Diabetic Children:**

Texas Lion's Camp

**Cancer:**

American Cancer Society

Candlelighters

**Chemical Dependence:**

Aliviane

Abundant Living Faith Center

Casa Vida De Salud

Child Protective Services

Christ Miracle Church

Christian Home For Men

New Beginning Outpatient Services

Peak Behavioral Health Services

Thomason Hospital Outreach, Screening, and Assessment (OSAR)

Trinity Recovery Center Medical Detox Center

Victory Outreach

**Child Support:**

Child Support Enforcement Division, Texas Attorney General  
El Paso County Domestic Relations Office

**CHIP:**

El Paso First Health Plans, Inc.

**Citizenship:**

Diocesan Migrant and Refugee Services  
Project Vida  
U.S. Citizenship & Immigration Services  
Ysleta Independent School District – Community Learning Center

**Clothing:**

Assistance League of El Paso – Operation School Bell  
Catholic Charities: St. Vincent de Paul Thrift Store  
Christ Miracle Church  
Opportunity Center  
Salvation Army Thrift Store

**College:**

El Paso Community College  
University of Texas at El Paso (UTEP) Upward Bound Program  
Upper Rio Grande at Work Youth Services  
Upper Rio Grande College Tech-Prep Youth Consortium  
Western Technical College

**Community Service:**

Love of Life Center  
Project VIDA  
Ysleta Lutheran Mission

**Counseling:**

Aliviane  
Alternatives Center for Behavioral Health  
Catholic Charities – Counseling Services  
Center for Children – Runaway Shelter and Services to At-Risk Youth (STAR)  
Child Guidance Center, El Paso  
Children's Grief Center  
Christ Miracle Church  
Communities in Schools  
El Paso Federation of Families  
Family Service of El Paso  
High Sky Ranch – Stay Together Program  
In Session  
Jewish Family & Children Service  
Love of Life Pregnancy Center  
Methodist Children's Home El Paso Outreach  
New Beginning Outpatient Services  
Texas Youth Commission – Schaeffer Halfway House  
Thomason Hospital  
Volar Center for Independent Living  
YWCA El Paso Del Norte Region – Children Cope with Divorce

**CPR/First Aid Training:**

American Red Cross – El Paso Area Chapter

**Crime Victims Services:**

El Paso Police Department Domestic Abuse Response Team  
El Paso Police Department Victims Services Response Team  
Office of the Attorney General Crime Victims Services

**Computer Classes:**

Computer Labs, Inc.  
International Business College  
Socorro Independent School District  
Volar Center for Independent Living  
Western Technical Institute

**Custody Assistance/Child Support Enforcement**

Child Crisis Center – Family Visitation Center  
Child Support Enforcement Division, Region 8, Texas Attorney General  
El Paso County Dispute Resolution Center  
El Paso County Domestic Relations Office

**Day Care:**

Health & Human Services  
Project VIDA  
YWCA El Paso Del Norte Region – Child Care Services (CCS)

**Dental:**

Centro San Vicente

**Detoxification:**

Aliviane  
Casa Vida De Salud  
Peak Behavioral Health Services, Inc.  
Thomason Hospital Trauma Department – Outreach, Screening Assessment and Referral Program  
Trinity Recovery Center  
Victory Outreach

**Diabetes:**

Del Sol Diabetes Treatment Center  
El Paso Diabetes Association  
Texas Lion's Camp

**Disabilities:**

Advocacy, Incorporated  
Children's Disabilities Information Coalition  
Community Options, Inc.  
El Paso Rehabilitation Center  
Imagine Enterprises  
West Texas Parent Education Network (WT PEN)  
Volar Center for Independent Living

**Disaster Relief:**

American Red Cross – El Paso Area Chapter

**Divorce (coping for children):**

YWCA of El Paso

**Drop Out Prevention:**

Center for Children – Services to At-Risk Youth (STAR)  
Central El Paso Community Organization  
Communities in Schools

New Beginnings of Texas, Inc.  
Think College Now  
YWCA of El Paso

**Drug Testing:**

Aliviane  
Confidential Drug Testing  
Thomason Hospital Trauma Department – Outreach, Screening, Assessment, and Referral Program

**Early Childhood Education:**

Avance, Inc.  
Early Childhood Intervention Program  
Region 19 - Headstart

**Education:**

Computer Labs, Inc.  
El Paso Community College – Dual Credit Program  
International Business College  
Project Bravo – El Paso Community Action Agency  
Region 19 ESC – Homeless Program  
Region 19 – Migrant Education Program  
Think College Now – El Paso Collaborative for Academic Excellence  
University of Texas at El Paso (UTEP) – Upward Bound Program  
Western Technical College

**Elderly Services:**

Adult Protective Services, Texas Dept. of Family and Protective Services  
El Paso County Attorney, Elder Protection Unit  
Rio Grande Council of Governments – Area Agency on Aging  
Bienvivir Senior Health Services

**Employment Training/Assistance:**

Center for Employment Training  
Community Options, Inc.  
Computer Labs, Inc.  
David L. Carrasco Job Corp  
Fort Bliss Employee Assistance Program  
International Business College  
N.A.P.M. El Paso  
Project Arriba (Advanced Retraining & Redevelopment Initiative in Border Areas)  
Seaborne Challenge Program – National Guard  
Upper Rio Grande at Work Youth Services – URG@Work  
Upper Rio Grande Workforce Development  
Western Technical College  
YWCA of El Paso

**English as a Second Language/ESL:**

Avance, Inc.  
Center for Children  
El Paso Community College  
Project Bravo – El Paso Community Action Agency  
Socorro Independent School District – Community Education Program  
Ysleta Independent School District – Community Learning Center

**Family Violence Education:**

Center Against Family Violence (CAFV) – Community Relations  
El Paso Police Department – Headquarters – Domestic Violence Prevention Unit  
Fort Bliss Army Community Center



**Family Violence Shelter:**

Center Against Family Violence (CAFV)

**Family Violence Support:**

Center Against Family Violence CAFV– Battering Intervention Intervention & Prevention Program

Center Against Family Violence CAFV – Family Resource Center

Fort Bliss Army Community Center

**Financial Assistance:**

American Legion Law Enforcement Post 74

Catholic Charities – St. Vincent de Paul Thrift Store Financial Aid

El Paso County General Assistance

Health and Human Services Commission (HHSC)

Methodist Children's Home El Paso Outreach

Project Bravo – El Paso Community Action Agency

**Fire Safety:**

El Paso Fire Department – Fire Prevention Division

**First Aid:**

American Red Cross – El Paso Area Chapter

**Food:**

Catholic Charities-Ladies of Charity Food Bank

Christ Miracle Mission

Health & Human Services Commission (HHSC)

Paso Del Norte Food Bank

Project Vida

Salvation Army

Trinity First United Methodist Church, 801 N. Mesa; food distribution 1<sup>st</sup> & 3<sup>rd</sup> Sat. mo./ 8:30 – 11 a.m. zip codes 79902, 79912, 79922; take picture ID & proof of address (utility bill; NO rent receipts). 533-2674.

Ysleta Lutheran Mission

**Foster Care/Adoption:**

A World for Children

Center for Children, Inc., El Paso

El Paso Adoption Services, Inc.

High Sky Ranch

Lee & Beulah Moore Home

Lutheran Social Services

**Furniture:**

Catholic Charities – St. Vincent de Paul Thrift Store

**Gang:**

El Paso Police Department - Gang Unit

El Paso Police Department – Youth Initiative Program

New Beginnings of Texas, Inc.

**GED:**

Avance, Inc.

Computer Labs

David L. Carrasco Job Corp

El Paso Community College

El Paso Independent School District – San Jacinto Adult Learning Center

Project Bravo

Seaborne ChalleNGe Program – National Guard

Socorro Independent School District – Community Education Program  
YWCA of El Paso  
Ysleta Independent School District – Community Learning Center

**Grief:**

Children's Grief Center of El Paso  
Compassionate Friends

**Health Center/Assistance:**

Candelighters  
Centro de Salud Familiar, La Fe  
Centro San Vicente  
Children's Miracle Network  
El Paso City-County Health & Environmental District  
El Paso Diabetes Association  
Montwood Wellness Center, Texas Tech Dept. of Pediatrics  
Project VIDA  
Sierra Teen Health  
Superior Health Plan  
Texas Medical and Healthcare Partnership (TMHP)  
Thomason Hospital, Women's Health Center

**Health Education:**

American Cancer Society  
American Lung Association of the Central States  
Centro San Vicente  
El Paso City-County Health & Environmental District  
El Paso Rehabilitation Center  
Planned Parenthood Center of El Paso  
Texas Cooperative Extension  
Texas Medical & Healthcare Partnership (TMHP)  
Thomason Hospital, Women's Health Center  
UTEP Student Development Center

**Health Plan/Providers Info.:**

El Paso First Health Plans, Inc.  
Maximus  
Superior Health Plan  
Texas Access Alliance

**HIV Testing:**

Planned Parenthood Center of El Paso – Desert Rainbow Center

**Homeless:**

El Paso Coalition for the Homeless  
La Posada Home, Inc.  
Opportunity Center  
Region 19 (student tutorial)  
Rescue Mission  
Salvation Army  
U.S. Postal Service (to receive mail)

**Housing:**

Christian Home for Men  
Community and Human Development (Office of)  
Housing Authority City of El Paso – Housing Assistance  
La Posada TLC – Transitional Living Center  
Project Vida  
Salvation Army (The) Transitional Living Center

YWCA of El Paso – Sarah McKnight Transitional Living Center

**Immigrant Assistance:**

Annunciation House  
Diocesan Migrant and Refugee Services  
Las Americas Immigrant Advocacy  
Paso Del Norte Civil Rights Project  
United Neighborhood Organization (UNO)

**Incarcerated parents/family member:**

Community Solutions of El Paso  
H.A.N.D.S. – Helping All Neighbors Develop Self-Sufficient  
Hope Is On The Rise  
Methodist Children's Home El Paso Outreach

**Juvenile Issues:**

El Paso County Attorney's Office  
Juvenile Probation Department  
Thomason Hospital  
Texas Youth Commission – Schaeffer Halfway House  
Total Quality Management

**Legal issues:**

Diocesan Migrant and Refugee Services  
El Paso Bar Association  
El Paso County Attorney  
El Paso County Dispute Resolution Center  
El Paso Domestic Relations Office  
Paso Del Norte Civil Rights Project  
State Bar of Texas  
TexasLawHelp.org  
Texas Rio Grande Legal Aid, Inc.

**Lifeguard:**

American Red Cross

**Laboratory:**

Centro San Vicente

**Life Skills:**

Boys Scouts of America, Yucca Council  
Community Solutions of El Paso, Inc.  
Girl Scouts of the Rio Grande  
Texas Cooperative Extension – 4-H Program

**Medical/Health Care Service:**

Centro San Vicente  
Children's Miracle Network  
El Paso City-County Health & Environmental District  
El Paso Community Voices  
Health and Human Services  
Montwood Wellness Center  
Outreach Health Services  
Planned Parenthood Center of El Paso  
Prevent Blindness Texas – West Texas Branch  
Project Bravo Patient Assistant Program/Nicotine Replacement Therapy

**Mediation:**

El Paso County Dispute Resolution Center

**Mental Health:**

Advocacy, Incorporated  
Casa Esperanza Activity & Learning Center  
Center for Children – El Paso Families Project  
Community Options (residential & employment);  
El Paso County Attorney, Mental Health/Mental Retardation (MH/MR)Unit  
El Paso Mental Health/Mental Retardation; El Paso MHMR-ChAMPS (Children & Adolescent Mental Health)  
El Paso Psychiatric Center  
El Paso Rehabilitation Center  
El Paso State Center  
National Suicide Prevention Lifeline: 1-800-273-TALK (8255)  
Peak Behavioral Health Services, LLC  
Southwest Chapter Autism Society of America

**Medical Transportation:**

Texas Dept of Transportation – Medical Transportation Program

**Mentors:**

Big Brothers Big Sisters of El Paso  
Community Solutions of El Paso, Inc.  
Love of Life Pregnancy Center  
Child Crisis Center –A.M.O.R. de Niños/Begin at Birth  
Upper Rio Grande at Work Youth Services

**Migrant Services:**

Diocesan Migrant and Refugee Services  
Motivation Education and Training, Inc. (MET)  
Region 19 – Migrant Education Program

**Nuisance Numbers:**

Animal Control – (915) 842-1000  
Environmental Services - junked vehicles on private property; buildings not within city code, abandoned houses & buildings; overgrown vegetation; illegal businesses; illegal dumping (915) 541-4386 (illegal dumping for the county 1-888-635-7276)  
Graffiti Removal (915) 621-6789  
Health Department - nuisance complaints (915) 543-3551  
Report smoking vehicles: 1-800-453-SMOG (7664) or [www.smokingvehicle.org](http://www.smokingvehicle.org)  
Solid Waste Management – City property clean-up (915) 621-6700  
Street Department – signs/street maintenance/easements/storm drains (915) 621-6750  
Traffic flow & safety – 621-6870  
Traffic or police emergencies only 24/7: 1-800-525-5555  
Vector Control – (915) 594-1568

**Nursing Assistance/Home:**

Outreach Health Services  
Volar Center for Independent Living

**Parenting Education:**

Center for Children  
Child Crisis Center - Healthy Families  
Child Crisis Center – A.M.O.R. De Niños  
Child Crisis Center – Parenting Education  
Child Protective Services (Texas Dept. of Protective & Regulatory Services)  
El Paso Independent School District – Parental Involvement  
Love of Life Pregnancy Center  
Lutheran Social Services

Methodist Children's Home El Paso Outreach  
Planned Parenthood  
YWCA of El Paso

**Police:**

El Paso Police Department

**Pregnancy Assistance:**

Child Crisis Center  
Dame La Mano Crisis Pregnancy Center  
El Paso Adoption Services  
Hope Dame La Mano  
House of Hope  
Lee & Beulah Moore Home  
Love of Life Pregnancy Center  
Pregnancy Help Center of El Paso  
Sierra Teen Health Resource Center  
Ysleta Independent School District – Teen Parent Services  
YWCA of El Paso – Project Redirection

**Recreation/Activities:**

Boys & Girls Club of El Paso  
Boys Scouts of America, Yucca Council  
Computer Labs – Summer Youth Programs  
Creative Kids, Inc.  
El Paso Del Norte Region – Teen Leadership  
El Paso Parks & Recreation Department  
El Paso Parks & Recreation Department – Neighborhood Youth Outreach Program  
El Paso Youth Tennis Center  
Girl Scouts of the Rio Grande  
Girl Scouts of the Rio Grande – Studio 2B Program  
High Sky Ranch – Stay Together Program  
Houchen Community Center  
Housing Authority of the City of El Paso – Community Services  
Housing Authority of the City of El Paso – Youth Prevention Universal Program (YPU)  
Jewish Community Center  
Miracle League of El Paso  
Sierra Club, Inner City Outings  
Texas Cooperative Extension – 4-H Club

**Runaways:**

Center for Children – Runaway Shelter and Services to At-Risk Youth (STAR)  
New Beginnings of Texas, Inc.

**Safe Place Program:**

Center for Children, Inc., El Paso  
Central El Paso Community Organization (CEPCO)

**Safety:**

El Paso Fire Department – Fire Prevention Division  
El Paso Police Department – Safe Communities/traffic education/car seat safety  
Thomason Hospital, Trauma Department – Injury Prevention and Education

**School Clothes:**

Assistance League of El Paso– Operation School Bell

**Senior Citizens:**

Bienvivir Senior Health Service

El Paso County Attorney's Office  
Rio Grande Council of Governments – Area Agency on Aging

**Sex Education:**

Centro Mujeres de la Esperanza  
El Paso City-County Health District  
Planned Parenthood Center of El Paso  
Thomason Hospital Women's Resource Center

**Sexual Trauma:**

STARS/Sexual Trauma & Assault Response Service  
Advocacy Center for the Children of El Paso

**Shelter/Housing:**

Annunciation House  
Center for Children (teen mothers & families)  
Child Crisis Center – Emergency Shelter & Crisis Nursery  
Community & Human Development  
El Paso Coalition for the Homeless  
La Posada Home, Inc.;  
Opportunity Center for the Homeless  
Project Vida  
Rescue Mission  
Salvation Army  
Salvation Army Transitional Living Center  
YWCA of El Paso- Sarah McKnight Transitional Living Center

**Social Work/Services:**

Centro San Vicente  
Health & Human Services  
Project Bravo- El Paso Community Action Agency  
Project VIDA  
Volar Center for Independent Living

**Substance Abuse:**

Aliviane  
Abundant Living Faith Center  
Child Protective Services  
Christ Miracle Church  
Christian Home For Men  
Housing Authority of the City of El Paso – YPU Program  
New Beginnings Outpatient Services, Inc.  
Peak Behavioral Health Services, LLC  
Texas National Guard Counter Drug Program  
Victory Outreach

**Support Groups/Support Services:**

Abundant Living Faith Center  
Alcoholics Anonymous  
Child Crisis Center – Abuelos Con Cariño  
Children's Grief Center of El Paso  
Community Solutions of El Paso, Inc.  
Compassionate Friends  
El Paso Federation of Families  
H.A.N.D.S. Helping All Neighbors Develop Self-Sufficiency  
Health and Human Services System  
Planned Parenthood Center of El Paso – Desert Rainbow Center

**Tattoo Removal:**

El Paso Tattoo Removal Program

**Tennis:**

El Paso Youth Tennis Center

**Thrift Store:**

Catholic Charities

Ysleta Lutheran Mission

**Tobacco:**

American Lung Association of Texas Western Region

Centro San Vicente

Love of Life Center

Texas National Guard Counter Drug Program

Total Quality Management

**Transportation:**

Texas Dept. of Transportation – Medical Transportation Program

**Victim Services:**

El Paso Police Department Domestic Abuse Response Team

El Paso Police Department Victims Services Response Team

Mothers Against Drunk Drivers (MADD)

Office of the Attorney General – Crime Victims Services

Sexual Trauma & Assault Response Service (STARS)

**Vision Wellness:**

Prevent Blindness Texas – West Texas Branch

**Volunteers:**

Court Appointed Special Advocates (CASA) - seek volunteers

Juvenile Probation Department – Community Services Program

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